

Our Inner West 2036



The Inner West community
strategic plan

Draft for public exhibition - April 2022





Aboriginal and Torres Strait Islander Statement

We the residents of the Inner West acknowledge Aboriginal and Torres Strait Islander peoples as the first peoples of this land.

We greet the living members of the oldest continuing culture on earth and celebrate your wisdom and special connection to these lands and waters.

We greet all the Aboriginal and Torres Strait Islander peoples of Australia, especially the Gadigal and Wangal peoples of the Eora Nation who are the Traditional Custodians of Inner West lands.

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Mayor's Message

Mayoral message to be included when Community Strategic Plan is endorsed by Council.



Darcy Byrne

General Manager's Message

GM message TBC



[Signature]

Inner West councillors

Balmain Ward
Baludarri (Leather Jacket)



Mayor Darcy
Byrne

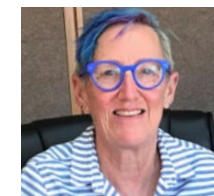


Clr Kobi Shetty

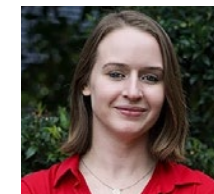


Clr John
Stamolis

Stanmore Ward
Damun (Port Jackson Fig)



Clr Liz Atkins

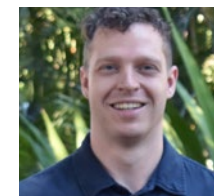


Clr Chloe Smith



Clr Pauline
Lockie

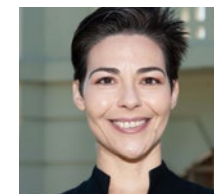
Ashfield Ward
Djarrawunang (Magpie)



Clr Dylan
Griffiths



Clr Mark Drury



Deputy Mayor
Jessica D'Arienzo

Leichhardt Ward
Gulgadya (Grass Tree)



Clr Marghanita
Da Cruz



Clr Philippa Scott



Clr Timothy
Stephens

Marrickville Ward
Midjuburi (Lillypilly)



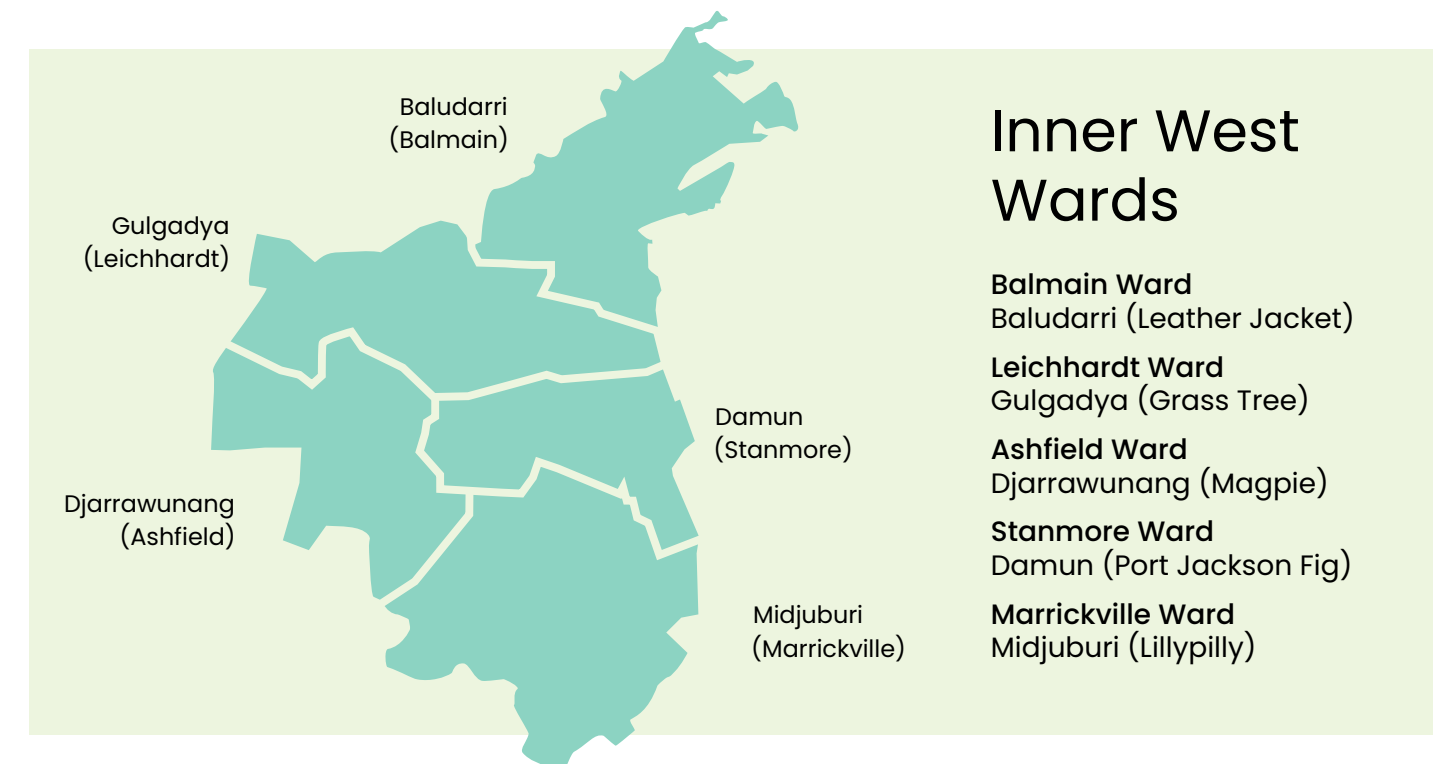
Clr Mat Howard



Clr Justine
Langford



Clr Zoi
Tsardoulis



The Uluru Statement from the Heart

“We call for the establishment of a First Nations Voice enshrined in the Constitution.

Makarrata is the culmination of our agenda: the coming together after a struggle. It captures our aspirations for a fair and truthful relationship with the people of Australia and a better future for our children based on justice and self-determination...

We invite you to walk with us in a movement of the Australian people for a better future.”

Extract from the Uluru Statement
UluruStatement.org

Our commitment to Reconciliation

Inner West Council has endorsed the Uluru Statement from the Heart. The principles of the Statement are given effect in Council's strategies and Reconciliation Plan.

Our vision for reconciliation is an Inner West where Aboriginal and Torres Strait Islander peoples are valued and recognised as the First Peoples of this land, and where full respect and understanding is extended to Aboriginal and Torres Strait Islander peoples by all in our community.

Reconciliation is core to community development for Aboriginal and Torres Strait Islander peoples. We will work together to enhance the Inner West as a place where Aboriginal and Torres Strait Islander peoples have equal access and opportunities.

Our approach to reconciliation is centred in inclusive strategies developed with Aboriginal and Torres Strait Islander peoples. This inclusion is critical to achieving the sustainable, liveable and connected community identified in this Community Strategic Plan.



Councillor priorities for the term



Main Streets, business, jobs and COVID recovery

Main Streets:

- Develop a strategy to revitalise and support main streets in every suburb (*CSP strategy 2.3.1*)
- Expand the Perfect Match program to improve the facade of local businesses (*CSP strategy 3.2.3*)
- Develop a Laneways Strategy to promote activations, events, outdoor dining, pedestrian access and beautification (*CSP strategy 2.3.1*)
- Implement a COVID-recovery outdoor dining and live performance plan (*CSP strategy 3.1.1*)

Stronger economy, local jobs:

- Hold an Economic Summit (*CSP strategy 3.3.1*)
- Increase Council procurement of local goods and services (*CSP strategy 5.4.3*)
- Partner with universities and TAFE to increase the number of women working in STEM across Council (*WMS*)
- Double the number of apprenticeships and traineeships offered by Council (*WMS*)



A Greener Healthier Inner West

A more active community:

- Commit more than \$10 million to upgrade pools at Leichhardt Park Aquatic Centre (*CSP strategy 4.3.1*)
- Develop plans for a state of the art upgrade of Robyn Webster Sports Centre at Tempe Reserve (*CSP strategy 4.3.2*)
- Implement streamlined access to fitness and leisure activities (*CSP strategy 4.3.1*)
- Bring Annette Kellerman Aquatic Centre and Fanny Durack Pool back into operation by Council (*CSP strategy 4.3.1*)
- Extend the Great Harbour Walk to take in Glebe Island Bridge and Bays Precinct (*CSP strategy 5.4.1*)
- Support walking buses and safe walking around 15 local schools (*CSP strategy 2.6.1*)

A more open, greener Inner West:

- \$5 million for new tree planting in the current budget and recurrent funding no less than \$2 million each year (*CSP strategy 1.2.1*)
- Better inform residents about threatened and unique species of flora and fauna in our local parks and wild places (*CSP strategy 1.1.1*)
- Trialling "micro forests" (*CSP strategy 1.2.2*)
- Increased adoption of water sensitive urban design (*CSP strategy 1.3.1*)
- Reinstate Leichhardt tidal baths (*CSP strategy 1.3.3*)
- Auditing and increasing maintenance Council's stormwater assets to improve the health of Parramatta and Cooks rivers (*CSP strategy 1.3.3*)
- At least one inclusive playground in every ward, and public sensory gardens in pocket parks (*CSP strategy 4.3.2*)
- Free puppy classes to improve responsible dog ownership (*CSP strategy 4.3.1*)

A Council that leads on climate:

- Free advice for homeowners on improving energy efficiency and sustainability (*CSP strategy 1.1.1*)
- Encouraging greater uptake of electric vehicles and hold an Electric Vehicle Summit (*CSP strategy 1.4.2*)

Towards Zero Waste:

- Expand food recycling to every home in the LGA and open a food recycling station in the Inner West (*CSP strategy 1.6.3*)
- Trial a \$100 Council rebate on the purchase of sanitary products and a \$150 rebate on the purchase of reusable nappies (*CSP strategy 4.1.3*)

Active Transport:

- Strong support for the completion of the GreenWay and cycling infrastructure (*CSP strategy 2.6.1*)
- Audit shovel-ready projects to maximise State and Federal Government grant opportunities (*CSP strategy 2.3.1*)
- Encourage greater cycling participation and increase maintenance budgets to make roads, cycleways and footpaths safer (*CSP strategy 2.6.1*)



Citizen Service Charter

Getting the basics right:

- Set an improved standard and 10% increase budgets for verge mowing, footpath maintenance and street cleaning (*CSP strategy 2.3.1*)
- Increase investment in renewal of community assets (*CSP strategy 2.3.1*)

A more responsive Council:

- Implement a Customer Service Charter (*CSP strategy 5.1.1*)
- Adopt new technologies to improve transparency around maintenance schedules (*CSP strategy 5.1.1*)
- Offer "Your say" stalls directly in neighbourhoods on key issues impacting the community (*CSP strategy 5.3.2*)
- Consider a customer service point in every library (*CSP strategy 5.1.1*)
- Consider a mobile customer service van (*CSP strategy 5.1.1*)

Planning that puts people first:

- Reduce development applications times for residential properties from 101 to 60 days (*CSP strategy 2.3.2*)
- Throughout the LEP process, protect suburban streets and allow development close to transport, shops and schools, maintain and expand heritage, promote environmental and design excellence and protect employment lands (*CSP strategy 2.4.2*)
- Grow affordable and key worker housing across the Inner West (*CSP strategy 2.4.1*)

Key

CSP Strategy – see Strategic Directions in Detail pages in this document

WMS – see Workforce Management Strategy (to be endorsed by Council in June 2022)



Inclusion Policy

Supporting First Nations People and multiculturalism:

- Develop a local Inner West Council Anti-Racism Strategy and support International Day for the Elimination of Racial Discrimination (*CSP Strategy 4.1.1*)
- Provide free early education places to children whose parents are awaiting asylum seeker declaration (*CSP Strategy 4.4.2*)
- Provide business support for local small businesses in community languages (*CSP Strategy 3.3.1*)
- Support the improved representation of cultural diversity in arts and culture (*CSP Strategy 3.1.1*)

Serving our diverse communities:

- Trial free period and sanitary products in Council-run facilities (*CSP Strategy 4.4.4*)
- Drive the Inner West Pride Centre and coordinate activities for World Pride 2023 (*CSP Strategy 4.1.1*)
- Mark IDAHOBIT, Transgender Day of Visibility and Transgender Day of Remembrance (*CSP Strategy 4.1.1*)
- Build a Rainbow Crossing in Newtown (*CSP Strategy 4.1.1*)
- Deliver exceptional Council-run early childhood education (*CSP Strategy 4.4.2*)

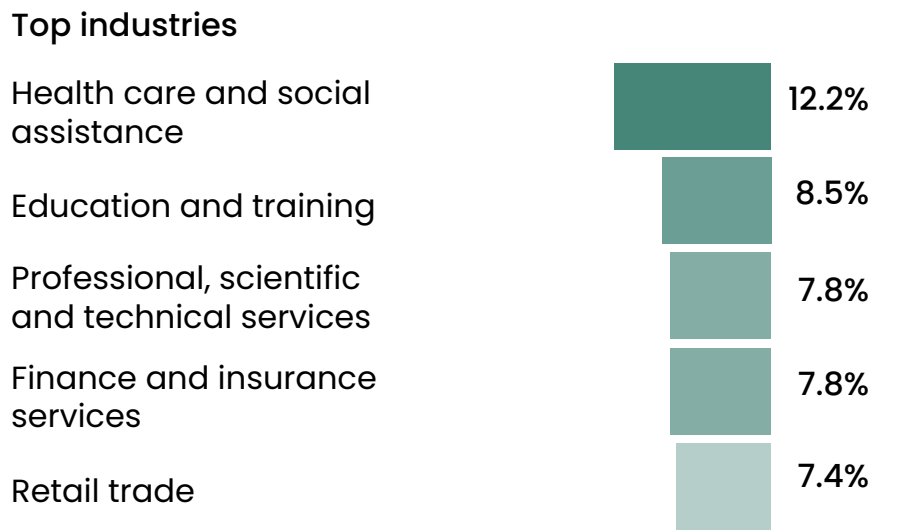
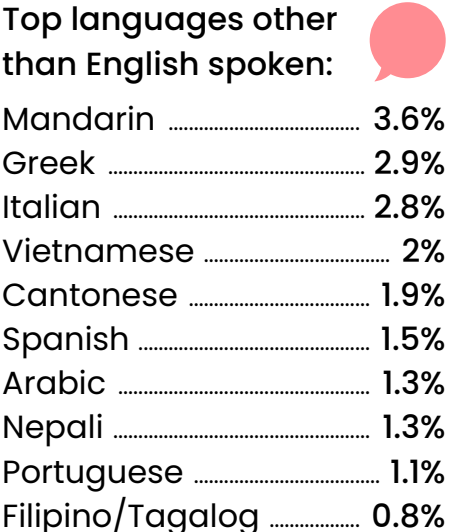
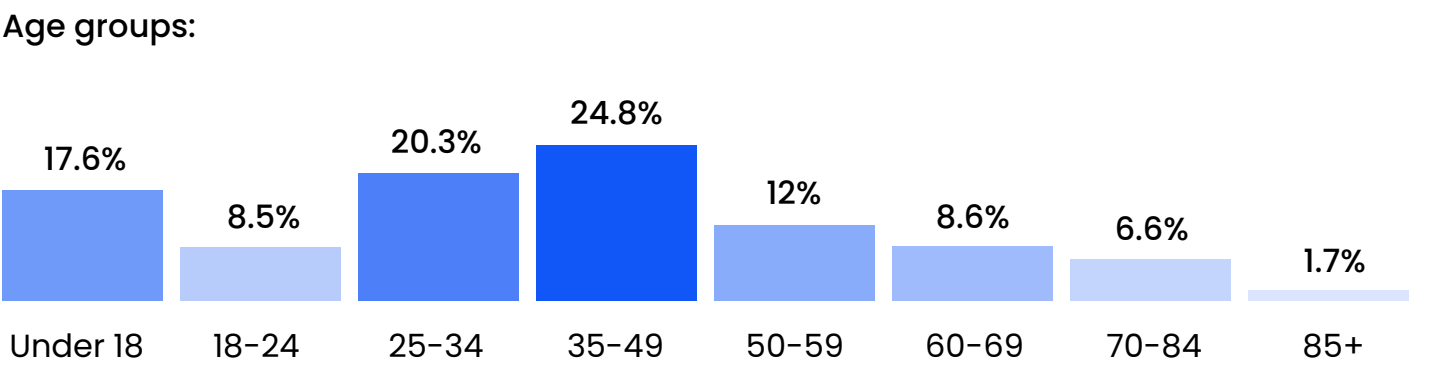
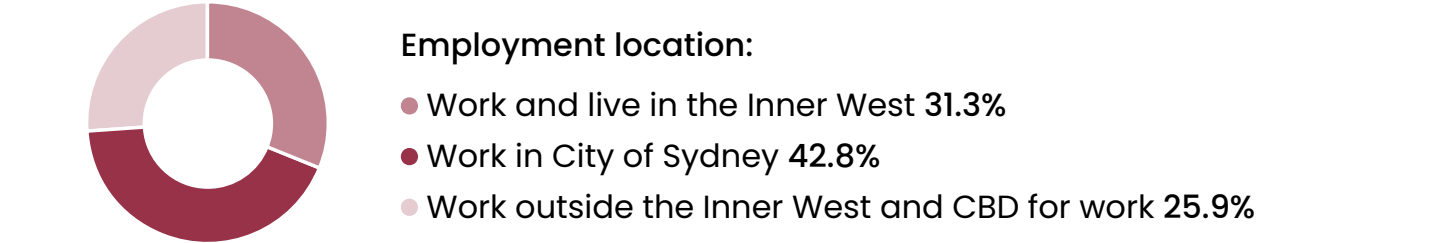
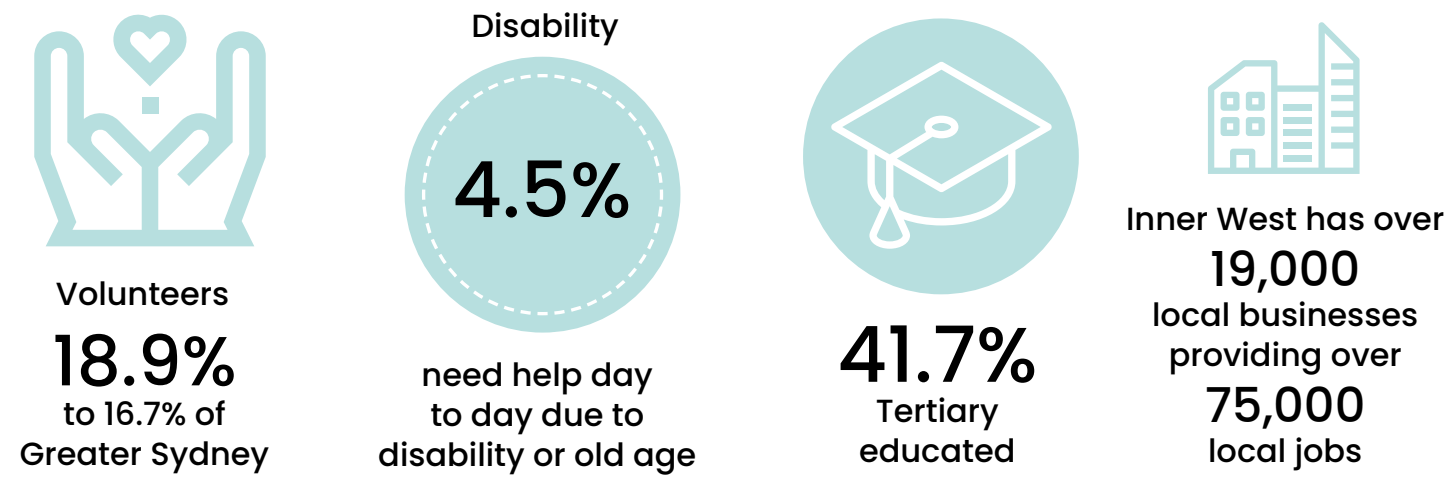
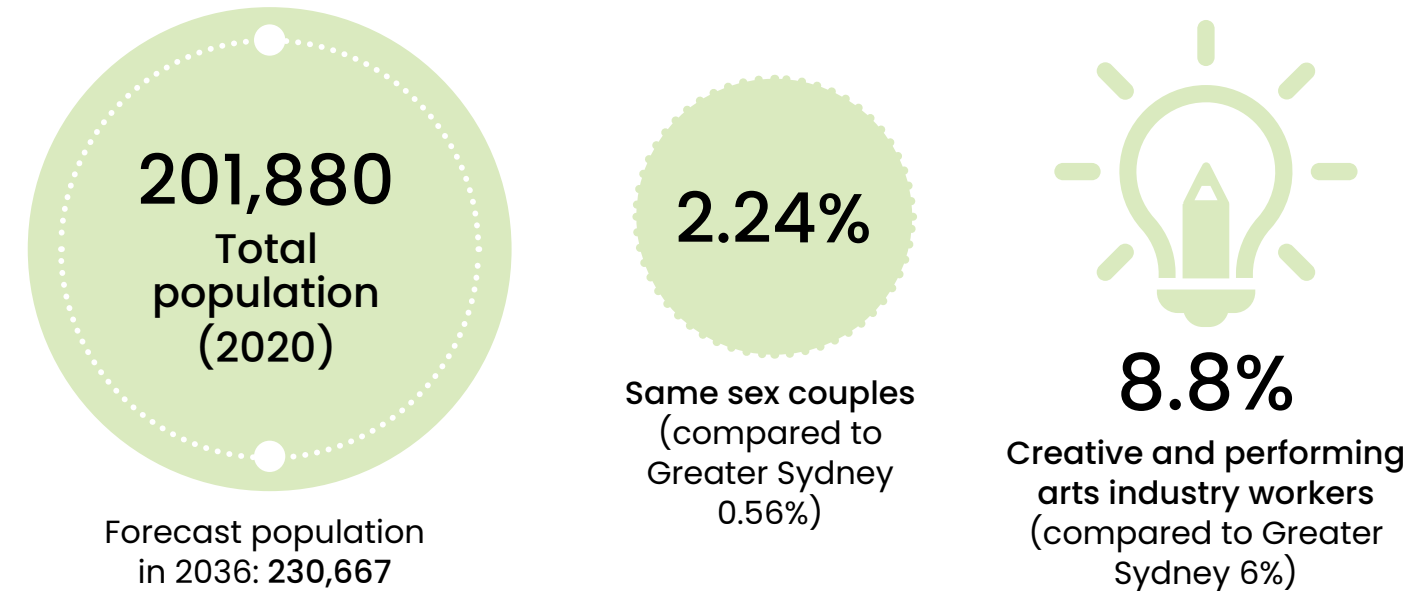
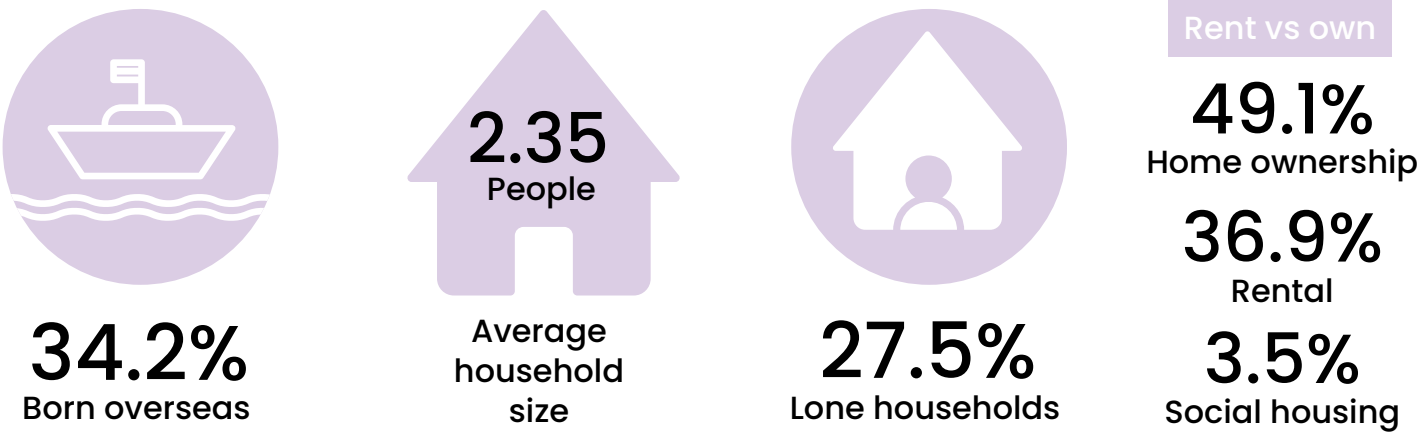
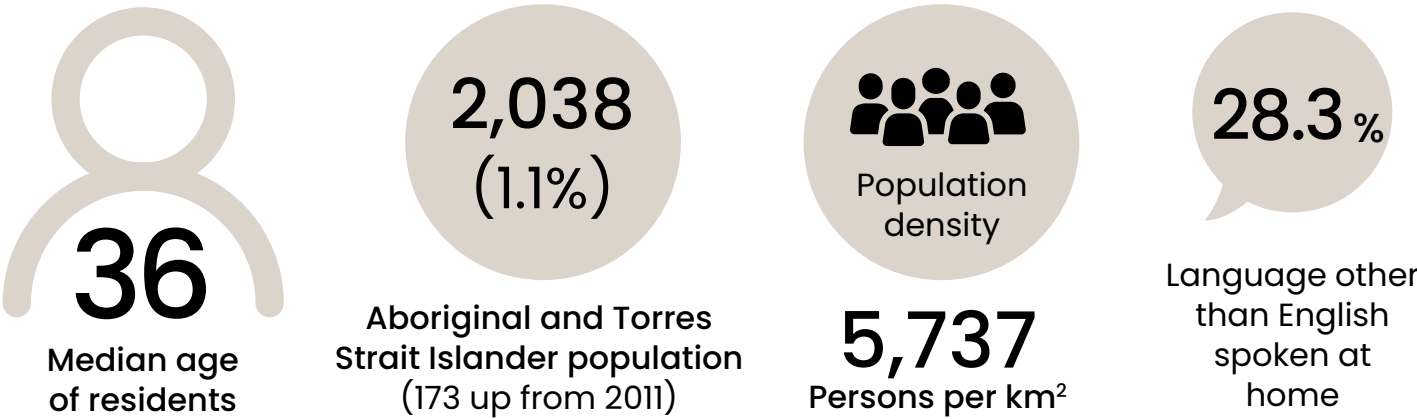


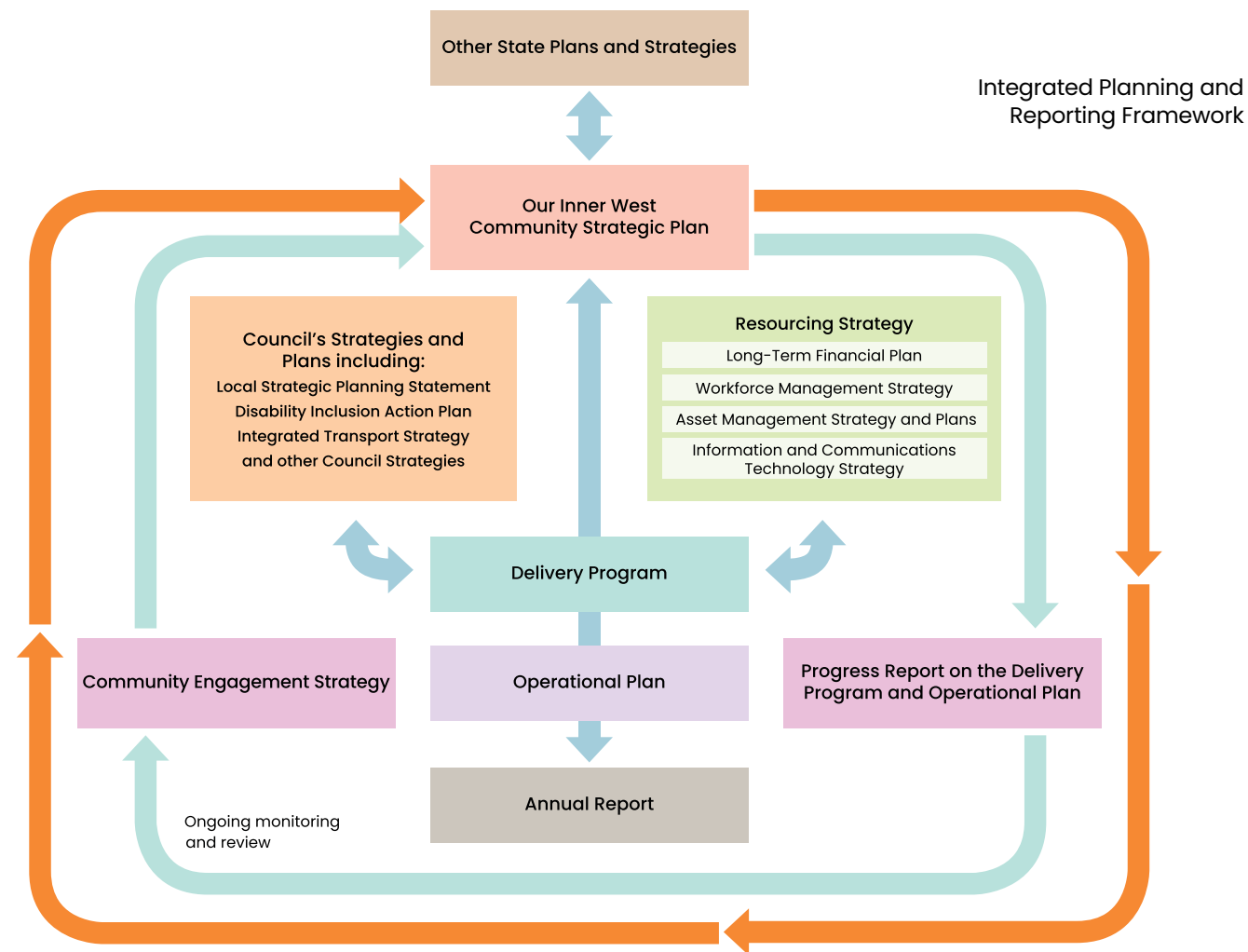
Arts And Creative Policy

A creative Council:

- Convert Marrickville Town Hall into a multicultural live music, performing arts and cultural centre (*CSP strategy 4.4.4*)
- Expand the Perfect Match program by four more public artworks a year (*CSP strategy 3.2.3*)
- Establish an Inner West Film Festival (*CSP strategy 3.2.1*)
- Work with 50 venues to host music and arts events as part of the Council's legalisation of arts in main streets and industrial premises in the first six months after the planning policy being gazetted by the NSW Government (*CSP strategy 3.2.2*)
- Replicate the St.Anmore Festival across the five wards of the Inner West Council (*CSP strategy 3.2.1*)

Inner West community profile





Integrated Planning and Reporting

Under the NSW Local Government Act 1993, councils are required to develop a hierarchy of plans known as the Integrated Planning and Reporting (IPR) Framework.

This framework assists councils in delivering their community's vision through long, medium and short term plans.

The Inner West Community Strategic Plan (CSP), Our Inner West 2036, identifies the community's vision for the future, longterm outcomes, and strategies to get there and how Council will measure progress.

The CSP has five strategic directions:

1. An ecologically sustainable Inner West
2. Liveable connected neighbourhoods and transport
3. Creative communities and a strong economy
4. Healthy, resilient and caring communities
5. Progressive, responsive and effective civic leadership

The Delivery Program is a four year plan which outlines Council's commitment to achieving the outcomes and strategies of the CSP. It sets out the initiatives that Council will undertake during its term of office. The one year Operational Plan sits within the Delivery Program and contains detailed actions.

These plans are supported by the Resourcing Strategy which consists of four key components:

- Long Term Financial Plan
- Asset Management Strategy and Plans
- Information and Communications Technology Strategy
- Workforce Management Strategy

Engaging the community

'Our Inner West 2036' has been shaped, reviewed and refined by a large and diverse range of people, across all age groups, geographic areas, cultures and languages.

Input from over 7,000 people, over 18 months, determined the vision and strategic directions of the Community Strategic Plan, before it was first adopted in June 2018.

Over the past four years, extensive community consultation has continued to inform Council's highest priorities, through the development of the following strategies and plans

Adopted

- Disability Inclusion Action Plan 2017-2021
- Zero Waste Strategy
- Local Strategic Planning Statement
- Gender Equity Strategy
- Land and Property Strategy
- Employment and Retail Lands Strategy
- Local Housing Strategy
- Climate and Renewables Strategy
- Integrated Transport Strategy
- Public Toilet Strategy
- Companion Animal Action Plan 2019 -2023

Drafted

- Economic Development Strategic Plan
- Recreation Needs Strategy
- Healthy Ageing Strategy and Action Plan
- Creative Inner West: Cultural Strategy and Action Plan

In 2021 we consulted Councillors, staff and the community again to make sure the plan continues to reflect everyone's priorities and concerns for the future of our local government area

Community, key stakeholders and partners reviewed the strategic directions and outcomes, submitted their top priorities and listed what makes the Inner West unique.

This feedback was collated, analysed and themed, then used to inform draft updates to the Our Inner West 2036 strategic directions, outcomes and strategies.

Community engagement highlights:



What makes Inner West?

a pro-environment ethos

period homes, large trees,
walkable neighbourhoods

Multicultural, diverse community,
arts community and events

heart of
Sydney's culture

home of
Sydney's
progressives

strong local
identity and pride

dynamic
and ever
changing
environment

Food forests and
native nursery

people are
passionate about
other people and
the environment

You can be
whoever you are and
you are accepted

the food,
the culture
and the
night life

the
vibe

all its diversity
and just plain
buzz

our
connection
to the
water

eclectic

the beautiful
library, live music
venues, local
breweries, galleries

creative,
non-
conventional,
bohemian

walkability,
bike-ability!

wonderful village
feel and the kindness
of its residents

Dogs

heritage houses
and streetscapes

a true inner city
melting pot

the creative,
thinking, dynamic
hub of Sydney

heritage
houses and
streetscapes

street art, cafes, wine bars,
restaurants and breweries

all things
weird and
wonderful

vibrant high
streets, local
businesses

vibrant,
alive and
pedestrian
filled streets

progressive spirit and
sense of social justice

inclusive
and vibrant
community



Vision Statement

We are Inner West, land of the Gadigal and Wangal peoples, whose rich cultures, heritage and history we acknowledge and respect. We are defined by our diversity of people, places and ideas. We are an inclusive, vibrant, caring and progressive community where everyone is welcome, people and nature live in harmony, and creativity is a way of life.



How to read this plan

The Community Strategic Plan (CSP) is the highest-level plan councils prepare. The CSP identifies the community’s vision, priorities for the future and strategies to achieve these.

It addresses four key questions for the Inner West local government area:

- 1. Where are we now?
- 2. Where do we want to be?
- 3. How will we get there?
- 4. How will we know we have arrived?

Our Inner West 2036 has:

5 strategic directions

key themes of community priorities

24 outcomes

what we want to achieve by 2036

60 strategies

the high level actions to be undertaken by Council and its many partners

An ecologically sustainable Inner West

Outcome 1.1: The Inner West community is recognised for its leadership in sustainability and tackling climate change

- 1.1.1 Provide the information, knowledge, and access to tools needed for a sustainable Inner West
Deliver, Facilitate/ Partner: NGO, NFP, NSW, Tertiary, Industry Groups

Council’s role

Council takes the lead in developing the CSP on behalf of the Inner West community but is not responsible for delivering all the outcomes. Many partners work together to achieve the community vision.

Council’s role is listed under each strategy as:

- **Deliver:** Council is wholly responsible
- **Facilitate / Partner:** Council will work with partners to deliver
- **Advocate / Educate:** Council will champion community priorities to other levels of Government and create awareness

Where Council is not wholly responsible, partner organisations are listed:

NSW: New South Wales Government state agencies

Federal: Federal Government

Business and Industry: Local businesses, chambers of commerce, industry groups

Creative businesses and industries: artists and local creative workers or businesses

NFP: Not for profit organisations

NGO: Non-Government organisations

Community groups: local Inner West groups, often informal

Measuring progress

Progress indicators show over time how well the Inner West local government area is meeting community aspirations and whether the strategies are successful.

At the end of each Council term, a State of the Inner West report is prepared to present progress to the community against the indicators, and to inform the review of the CSP which occurs after every local government election.

Our Inner West 2036 – plan on a page



SD1 – An ecologically sustainable Inner West

1. The Inner West community is recognised for its leadership in sustainability and tackling climate change

- Provide the information, knowledge, and access to tools needed for a sustainable Inner West
- Share successes and profile community and Council achievements

2. An increasing and resilient network of green corridors provide habitat for plants and animals

- Maintain and increase Inner West's urban tree canopy
- Manage and improve Inner West's mid and understorey vegetation
- Protect, connect and enhance natural areas, biodiversity corridors and sensitive habitat

3. Waterways are healthy and the community is water-sensitive, treating water as a precious resource

- Implement water-sensitive policies and projects
- Capture and use water from Inner West catchment
- Identify and plan for river swimming sites

4. Air quality is good and air pollution is managed effectively

- Improve air quality through regulation and education for business and industry
- Facilitate alternatives to private motor vehicle use to reduce exhaust emissions

5. Inner West is zero emissions, climate adapted and resilient

- Respond to the Climate Emergency and implement the Inner West Climate and Renewables Strategy
- Develop and implement a whole of Council climate adaptation strategy

6. Inner West is a zero waste community with an active share economy

- Move towards a circular economy to avoid waste, reuse, share and recycle through education, information, projects and initiatives
- Provide local reuse and recycling infrastructure
- Divert organic material from landfill and provide a food organics service to all households



SD2 – Liveable, connected neighbourhoods and transport

1. Development is designed for sustainability and makes life better

- Pursue integrated planning and urban design across public and private spaces to benefit community and local environment needs
- Monitor local development and ensure it meets legislative requirements for safety and amenity

2. The unique character and heritage of neighbourhoods is retained and enhanced

- Provide clear and consistent planning and management that respects heritage and the distinct characters of urban centres

3. Public spaces are welcoming, accessible, clean and safe

- Plan, deliver and maintain public spaces and infrastructure that fulfil and support diverse community needs and life
- Ensure private spaces and developments contribute positively to their surrounding public spaces
- Advocate for and develop planning controls that retain and protect existing public and open spaces and provision of additional public and open spaces

4. People have a roof over their head and a safe, secure place to call home

- Increase social, community and affordable housing with good amenity, across the Inner West,

5. Public transport is reliable, accessible and interconnected

- Encourage diversity of housing type, tenure and price in new developments
- Assist people who are homeless or sleeping rough
- Improve public transport services
- Provide transport infrastructure that aligns to population growth

6. People walk, cycle and move around the Inner West with ease

- Deliver safe, connected and well-maintained networks of transport infrastructure
- Manage the road network to increase safety and prioritise active and public transport over private motor vehicles
- Collaborate on innovative transport options



SD3 – Creative communities and a strong economy

1. Creativity and culture are valued and celebrated

- Create opportunities for all members of the community to participate in arts and culture and pursue creative lives
- Celebrate and promote awareness of the community's history and heritage

2. Inner West remains the engine room of creative industries and services

- Promote the Inner West as a leading destination for creativity including street art, live music and performance
- Enable creative and cultural industries to thrive through targeted investment and support
- Build new content, audiences and professional opportunities through local programs, including for young and emerging creatives

3. The local economy is thriving

- Assist businesses growth, innovation and improvement
- Encourage new enterprises in Inner West

4. Employment is diverse and accessible

- Manage the strategic future of industrial and employment lands
- Collaborate with business and industry on social and environmental initiatives



SD4 – Healthy, resilient and caring communities

1. The Inner West community is welcoming and connected

- Celebrate, value and respect the diversity of the Inner West community
- Foster inclusive communities where everyone can participate in community life
- Address social inequity, obstacles to participation and social exclusion

2. Aboriginal and Torres Strait Islander Peoples and culture flourish and enrich the Inner West

- Centre Aboriginal and Torres Strait

Islander needs and voices at the heart of initiatives, policies and strategies

- Celebrate Aboriginal and Torres Strait Islander cultures and history

3. People have opportunities to participate, and develop their health and wellbeing

- Provide facilities, spaces and programs that support community health and wellbeing
- Build connected communities and provide opportunities for social participation

4. People have access to the services and facilities they need at all stages of life

- Plan and deliver infrastructure and services for the changing population
- Provide quality children's education and care services to ensure a strong foundation for lifelong learning
- Provide facilities, resources and activities for lifelong learning
- Improve the quality and use of existing community assets



SD5 – Progressive, responsive and effective civic leadership

1. Council is responsive and service-focused

- Deliver responsive and innovative customer service
- Monitor performance and implement continuous improvement to meet the changing needs of the community

2. Council makes responsible decisions to manage finite resources in the best interest of current and future communities

- Undertake visionary, integrated, long term planning and decision

making, reflective of community needs and aspirations

- Ensure probity and responsible, sustainable, ethical and open local government
- Manage public resources to achieve financial sustainability

3. People are well informed and actively engaged in local decision making and problem solving

- Inform communities through multi-channel communications
- Support local democracy through inclusive participatory community engagement

4. Partnerships and collaboration are valued and enhance community leadership creating positive change

- Support evidence-based Council decision-making
- Advocate for emerging community issues
- Build resilience and capacity of local leaders, groups and communities
- Work with suppliers to deliver positive outcomes for the community, economy and environment

Strategic Directions
in detail



Strategic Direction 1:
An ecologically sustainable Inner West

Progress indicators

Metric	Target or trend
Tree canopy coverage (22% in 2021)	Increase
Residential waste to landfill per capita (199kg/resident)	Decrease
Catchment area serviced by Council raingardens (20 hectares)	Increase
Residential energy consumption (1.89 MWh per capita - Ausgrid)	Decrease
Hectares of natural areas that Council protects and restores (21 hectares)	Maintain or increase
Inner West Council is carbon neutral and 100% renewable for electricity	By 2025
Swimming sites in Parramatta and Cooks Rivers in the Inner West (One in 2021)	Increase
Community satisfaction with Council services (2021 mean out of 5) <ul style="list-style-type: none">• Environmental education programs and initiatives (3.25)• Encouraging recycling (3.54)• Flood management (3.33)• Household garbage collection (4.08)• Protecting the natural environment e.g. bushcare (3.46)• Removal of illegally dumped rubbish (3.41)• Tree management (3.16)	Maintain or increase

Outcome 1.1: The Inner West community is recognised for its leadership in sustainability and tackling climate change

- 1.1.1 Provide the information, knowledge, and access to tools needed for a sustainable Inner West

Deliver, Facilitate/ Partner: NGO, NFP, NSW, Tertiary, Industry Groups
- 1.1.2 Share successes and profile community and Council achievements in sustainability

Deliver, Facilitate/ Partner: NGO, NFP, NSW, Tertiary, Industry Groups

Outcome 1.2: An increasing and resilient network of green corridors provide habitat for plants and animals

- 1.2.1 Maintain and increase Inner West’s urban tree canopy

Deliver, Facilitate/ Partner: NSW, Community
- 1.2.2 Manage and improve Inner West’s mid and understorey vegetation

Deliver, Facilitate/ Partner: NSW, Community
- 1.2.3 Protect, connect and enhance natural areas, biodiversity corridors and sensitive habitat

Deliver, Facilitate/ Partner: Community
- 1.2.4 Acknowledge and incorporate Aboriginal and Torres Strait Islander ecological knowledge

Deliver, Facilitate/ Partner: Community, NGO



Outcome 1.3: Waterways are healthy and the community is water-sensitive, treating water as a precious resource

- 1.3.1 Implement water-sensitive policies and projects**
Deliver, Facilitate/ Partner: NSW, Community
- 1.3.2 Capture and use water from Inner West catchment**
Deliver, Facilitate/ Partner: NSW, Community
- 1.3.3 Identify and plan for river swimming sites**
Deliver, Facilitate/ Partner: NSW, ROCs, NGO, Community Groups
- 1.3.4 Acknowledge and incorporate the advice of Aboriginal and Torres Strait Islander stakeholders in catchment management**
Deliver, Facilitate/ Partner: Community, NGO

Outcome 1.4 Air quality is good and air pollution is managed effectively

- 1.4.1 Improve air quality through regulation and education for business and industry**
Deliver, Facilitate/ Partner: NSW, Community, Business, Industry
- 1.4.2 Facilitate alternatives to private motor vehicle use to reduce exhaust emissions**
Facilitate/ Partner: NSW
- 1.4.3 Minimise air pollution through development regulation**
Deliver

Outcome 1.5: Inner West is zero emissions, climate adapted and resilient

- 1.5.1 Respond to the Climate Emergency and implement the Inner West Climate and Renewables Strategy**
Deliver, Facilitate/ Partner: NGO, NFP, NSW, Tertiary, Business and Industry, ROCs
- 1.5.2 Develop and implement a whole of Council climate adaptation strategy**
Deliver, Facilitate/ Partner: NGO, NFP, NSW, Tertiary, Industry Groups, ROCs

Outcome 1.6: Inner West is a zero waste community with an active share economy

- 1.6.1 Move towards a circular economy to avoid waste, reuse, share and recycle through education, information, projects and initiatives**
Advocate/Educate: NFP, Business and Industry
- 1.6.2: Provide local reuse and recycling infrastructure**
Facilitate/ Partner: NSW, ROCs
- 1.6.3: Divert organic material from landfill and provide a food organics service to all households**
Deliver, Advocate / Educate



Strategic Direction 2: Liveable, connected places and transport

Progress indicators

Metric	Target or trend
Open space per capita (12.8 sqm/person 2021)	Increase
People who travel to work by public transport (38.2% ABS Census 2016)	Increase
People who travel to work by car, as driver (35.4% ABS Census 2016)	Decrease
Car ownership (28% of households have access to two or more motor vehicles – ABS Census 2016)	Decrease
Road fatalities in the Inner West (Two – 2020 NSW Centre for Road Safety)	0
Incidents of crime in the Inner West (Rate per 100,000 population: 507.7 in 2021 / Two year trend: stable – NSW Bureau of Crime Statistics)	Decrease
Estimate of homeless persons (2215 – ABS Estimating Homelessness 2016)	Decrease
Living in the Inner West – Level of agreement with statements: The Inner West area is a good place to live – (95% agree – 2021) Housing in the area is affordable – (10% agree – 2021) I feel safe during the day – (98% agree) I feel safe after dark – (77% agree)	Maintain or increase
Community satisfaction with Council services (2021 mean score out of 5) • Access to public transport (3.96) • Appearance of your local area (3.62) • Building heights in town centres (3.13) • Cycleways (3.07) • Graffiti removal (3.36) • Long term planning for Council area (3.11) • Maintaining footpaths (3.18) • Maintaining local roads excluding major routes (3.16) • Maintenance and cleaning of town centres (3.71) • Management of parking (2.83) • Managing development in the area (2.88) • Protection of heritage buildings and items (3.55) • Protection of low rise residential areas (3.23) • Safe public spaces (3.64) • Stormwater management and flood mitigation (3.41) • Traffic management and road safety (3.27)	Maintain or increase

Outcome 2.1: Development is designed for sustainability and makes life better

- 2.1.1 Pursue integrated planning and urban design across public and private spaces to benefit community and local environment needs
Deliver
- 2.1.2 Monitor local development and ensure it meets legislative requirements for safety and amenity
Deliver

Outcome 2.2: The unique character and heritage of neighbourhoods is retained and enhanced

- 2.2.1 Provide clear and consistent planning and management that respects heritage and the distinct characters of urban centres
Facilitate/ Partner: NSW

Outcome 2.3 Public spaces are high-quality, welcoming, enjoyable, accessible and creative

- 2.3.1 Plan, deliver and maintain public spaces that fulfil and support diverse community needs and life
Deliver
- 2.3.2 Ensure private spaces and developments contribute positively to their surrounding public spaces
Facilitate/ Partner: NSW, Developers

Outcome 2.4 People have a roof over their head and a safe, secure place to call home

- 2.4.1 Increase social, community and affordable housing with good amenity, across the Inner West
Deliver, Facilitate/ Partner: NSW, Federal, NGO, Developers, NFP
- 2.4.2 Encourage diversity of housing type, tenure and price in new developments
Facilitate/ Partner: NSW, Federal, NGO, Developers, NFP
- 2.4.3 Assist people who are homeless or sleeping rough
Facilitate/ Partner: NSW, Federal, NGO, Developers, NFP



Outcome 2.5: Public transport is reliable, accessible, connected and interconnected

- 2.5.1 Improve public transport services
Facilitate/ Partner, Advocate/ Educate: NSW, NGO, NFP, Community groups
- 2.5.2 Provide transport infrastructure that aligns to population growth
Advocate/ Educate: NSW

Outcome 2.6: People are walking, cycling and moving around Inner West with ease

- 2.6.1 Deliver safe, connected and well-maintained networks of transport infrastructure
Deliver, Facilitate/ Partner: NSW, NGO, Community Groups, Business and Industry
- 2.6.2 Manage the road network to increase safety and prioritise active and public transport over private motor vehicles
Facilitate/ Partner: NSW
- 2.6.3 Collaborate on innovative transport options
Facilitate/ Partner: NSW, Federal, NGO, Developers, NFP



Strategic Direction 3: Creative communities and a strong economy

Progress indicators

Metric	Target or trend
Living in the Inner West – Level of agreement with statements: Local town centres are vibrant and economically healthy – (52% agree – 2021) I have enough opportunities to participate in arts and cultural activities – (54% agree – 2021)	Increase
Community satisfaction with Council services (2021 mean out of 5) • Festival and events programs (3.67) • Supporting local artists and creative industries (3.46) • Supporting local jobs and business (3.46)	Maintain or increase

Outcome 3.1: Creativity and culture are valued and celebrated

- 3.1.1 Create opportunities for all members of the community to participate in arts and culture and pursue creative lives
Deliver, Facilitate/ Partner: NSW, Artists, Creative businesses and industries Community Groups
- 3.1.2 Celebrate and promote awareness of the community's history and heritage
Deliver, Facilitate/ Partner: NSW, Community groups

Outcome 3.2: Inner West remains the engine room of creative industries and services

- 3.2.1 Promote the Inner West as a leading destination for creativity including street art, live music and performance
Deliver, Facilitate/ Partner: NSW, Artists, Creative businesses and industries
- 3.2.2 Enable creative and cultural industries to thrive through targeted investment and support
Deliver, Facilitate/ Partner: NSW, Artists, Creative businesses and industries

- 3.2.3 Build new content, audiences and professional opportunities through local programs, including for young and emerging creatives
Deliver

Outcome 3.3: The local economy is thriving

- 3.3.1 Assist businesses growth, innovation and improvement
Deliver, Facilitate/ Partner: NSW, Business and Industry, NFPs
- 3.3.2 Encourage new enterprises in Inner West
Advocate/ Educate: Business and Industry

Outcome 3.4: Employment is diverse and accessible

- 3.4.1 Manage the strategic future of industrial and employment lands
Deliver, Facilitate/ Partner: NSW
- 3.4.2 Collaborate with business and industry on social and environmental initiatives
Facilitate/ Partner: Business and Industry



Strategic Direction 4:
Healthy, resilient and caring communities

Progress indicators

Metric	Target or trend
Areas of the Inner West within a 400m walkable catchment of a sizeable public park	Increase
Percentage of children who are developmentally vulnerable (2012–7.6% / 2015–6.6% / 2018–6.1% Early Childhood Development Census)	Decrease
Living in the Inner West – Level of agreement with statements: <ul style="list-style-type: none">• Inner West is a harmonious, respectful and inclusive community – (81% agree – 2021)• I feel part of my local community – (74% agree – 2021)• I have enough opportunities to participate in sporting or recreational activities – (64% agree – 2021)	Maintain or increase
Community satisfaction with Council services (2021 mean out of 5) <ul style="list-style-type: none">• Availability of sporting ovals, grounds and facilities (3.97)• Community centres and facilities (3.72)• Community education programs e.g. English classes, author talks, cycling (3.43)• Council’s childcare service and programs (3.57)• Library services (4.25)• Maintenance of local parks, playgrounds and sporting fields (3.95)• Programs and support for newly arrived and migrant communities (3.63)• Promoting pride in the community (3.63)• Provision of services for older residents (3.37)• Support for people with a disability (3.34)• Swimming pools and aquatic centres (4.01)• Youth programs and activities (3.38)	Maintain or increase

Outcome 4.1: The Inner West community is welcoming and connected

- 4.1.1 Celebrate, value and respect the diversity of the Inner West community

Deliver, Facilitate/ Partner: NSW, NGO, NFP, Community groups
- 4.1.2 Foster inclusive communities where everyone can participate in community life

Deliver, Facilitate/ Partner: NSW, NGO, NFP, Community groups
- 4.1.3 Address social inequity, obstacles to participation and social exclusion

Deliver, Facilitate/ Partner: NSW, NGO, NFP, Community groups

Outcome 4.2: Aboriginal peoples and culture flourish and enrich the Inner West

- 4.2.1 Centre Aboriginal and Torres Strait Islander needs and voices at the heart of initiatives, policies and strategies

Deliver, Facilitate/ Partner: NSW
- 4.2.2 Celebrate Aboriginal and Torres Strait Islander cultures and history

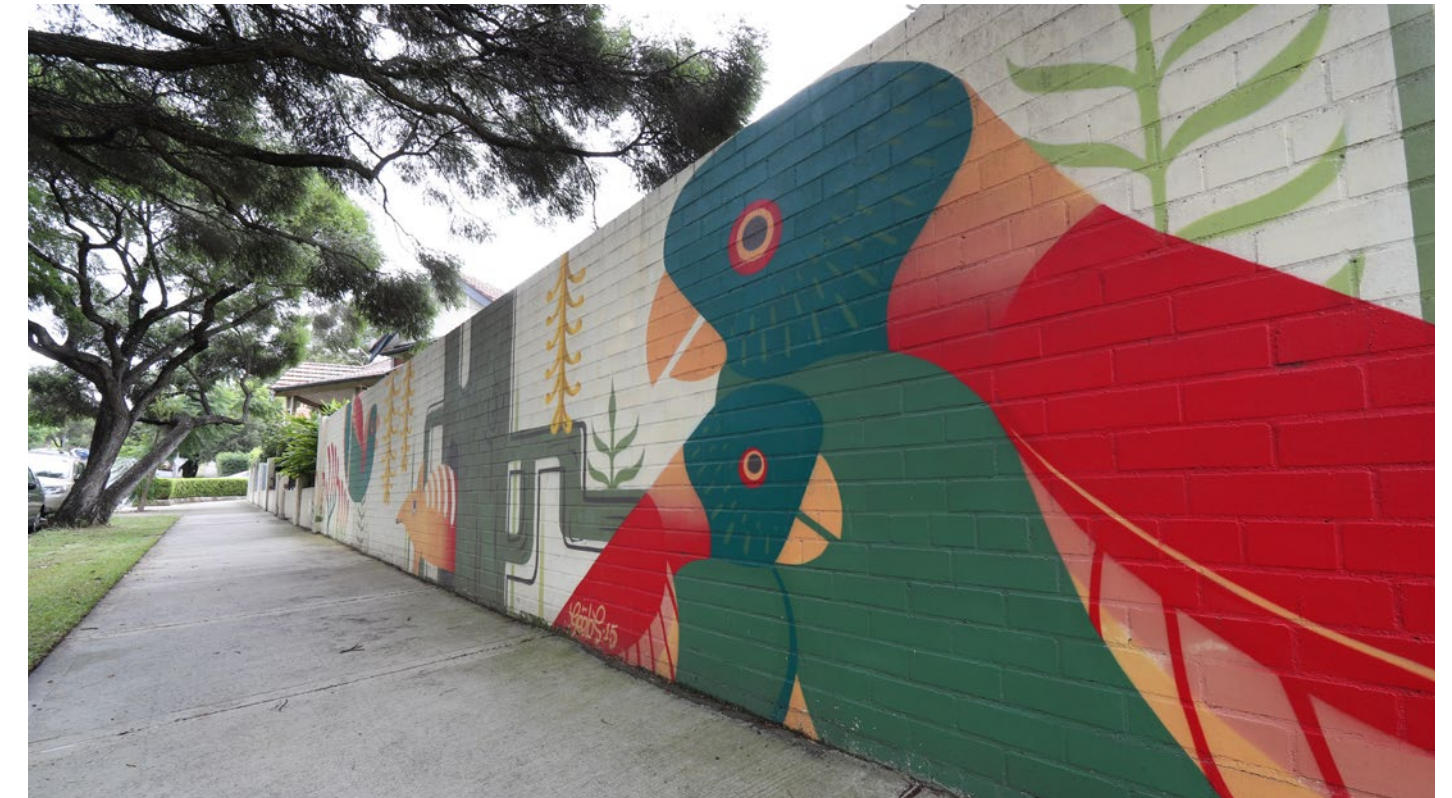
Deliver, Facilitate/ Partner: NSW, Community groups
- 4.2.3 Promote Aboriginal and Torres Strait Islander economic development

Deliver, Facilitate/ Partner: NSW, NGO, NFP, Community groups

Outcome 4.3: People have opportunities to participate, and develop their health and wellbeing

- 4.3.1 Provide facilities, spaces and programs that support community health and wellbeing

Deliver, Facilitate/ Partner: NSW, NFP, Business and Industry, Community groups



Strategic Direction 5: Progressive, responsive and effective civic leadership

Progress indicators

Metric	Target or trend
Overall Community satisfaction with Council - (92% in 2021 / Mean 3.58 out of 5)	Maintain or increase
Community rating of Council's community engagement - (30% fair, 60% good-excellent / Mean 3.75 out of 5)	Increase
Community satisfaction with Council's integrity and decision-making - (80% in 2021 / Mean 3.17 out of 5)	Increase
Community satisfaction with Council contact - (74% in 2021 / Mean 3.56 out of 5)	Increase
Living in the Inner West - Level of agreement with statements: <ul style="list-style-type: none"> I have enough opportunities to participate in Council's community consultation (37% agree - 2021) Council offers good value for money (29% agree - 2021) Council manages its finances well (24% agree - 2021) 	Increase
Community satisfaction with Council services (2021 mean out of 5) <ul style="list-style-type: none"> Community's ability to influence Council's decision making (2.89) Provision of Council information to the community (3.27) Support and programs for volunteers and community groups (3.43) 	Maintain or increase

Outcome 5.1: Council is responsive and service-focused

- 5.1.1 Deliver responsive and innovative customer service
Deliver
- 5.1.2 Monitor performance and implement continuous improvement to meet the changing needs of the community
Deliver

Outcome 5.2: Council makes responsible decisions to manage finite resources in the best interest of current and future communities

- 5.2.1 Undertake visionary, integrated, long term planning and decision making, reflective of community needs and aspirations
Deliver
- 5.2.2 Ensure probity and responsible, sustainable, ethical and open local government
Deliver
- 5.2.3 Manage public resources to achieve financial sustainability
Deliver

Outcome 5.3: People are well informed and actively engaged in local decision making and problem solving

- 5.3.1 Inform communities through multi-channel communications
Deliver
- 5.3.2 Support local democracy through inclusive participatory community engagement
Deliver
- 5.3.3 Support evidence-based Council decision-making
Deliver

Outcome 5.4: Partnerships and collaboration are valued and recognised as vital for community leadership and making positive changes

- 5.4.1 Advocate for emerging community issues
Deliver, Advocate/ Educate: NSW, NGOs, Industry Groups
- 5.4.2 Build resilience of local leaders, groups and communities
Deliver, Facilitate/ Partner: NSW, NFP, Business and Industry, Community groups
- 5.4.3 Work with suppliers to deliver positive outcomes for the community, economy and environment
Deliver, Facilitate/ Partner: NSW, Business and Industry

Alignment with State and District plans

	An ecologically sustainable Inner West	Unique, liveable, networked neighbourhoods	Creative communities and a strong economy	Caring, happy, healthy communities	Progressive local leadership
State Priorities					
Reducing homelessness		✓		✓	
Greener public spaces	✓	✓		✓	
Government made easy	✓	✓	✓	✓	✓
World-class public service	✓	✓	✓	✓	✓
Protecting our most vulnerable children		✓		✓	
Reducing domestic violence reoffending		✓		✓	
Lifting education standards				✓	
Improving service levels in hospitals				✓	
Greening our city	✓	✓		✓	
Premier's Priorities					
A strong economy			✓		✓
Well-connected communities with quality local environments	✓	✓		✓	
Putting the customer at the centre of everything we do					✓
Breaking the cycle of disadvantage				✓	✓
Eastern City District Plan directions (Greater Sydney Commission)					
A city supported by infrastructure-Infrastructure supporting new developments	✓	✓		✓	
A collaborative city-Working together to grow a Greater Sydney			✓		✓
A city for people-Celebrating diversity and putting people at the heart of planning			✓	✓	✓
Housing the city-Giving people housing choices		✓			
A city of great places-Designing places for people	✓	✓	✓	✓	✓
A well-connected city-Developing a more accessible and walkable city		✓		✓	
Jobs and skills for the city-Creating the conditions for a stronger economy			✓		
A city in its landscape-Valuing green spaces and landscape	✓	✓		✓	
An efficient city-Using resources wisely	✓				
A resilient city-Adapting to a changing world	✓	✓			



Community Languages

Talk free with an interpreter call 131 450

Chinese Simplified	我们说普通话。如需免费传译服务，请致电131 450，然后请传译员致电02 9392 5000 接通 Inner West市政府。
Traditional Chinese	我們能說您的語言。如需免費傳譯服務，請致電131 450，然後請傳譯員致電02 9392 5000 接通 Inner West市政府。
Greek	Μιλάμε τη γλώσσα σας. Για να μιλήσετε δωρεάν σε διερμηνέα καλέστε το 131 450. Ζητήστε τους να καλέσουν το Δήμο Inner West Council στο 02 9392 5000.
Italian	Parliamo la vostra lingua. Per parlare gratuitamente con un interprete chiamate il numero 131 450. Chiedetegli di chiamare il Comune di Inner West al numero 02 9392 5000.
Vietnamese	Chúng tôi nói ngôn ngữ của quý vị. Muốn nói chuyện có thông dịch viên miễn phí, hãy gọi số 131 450. Yêu cầu họ gọi cho Hội đồng Thành phố Inner West qua số 02 9392 5000.