

# INNER WEST



## Engagement outcomes report *Our Inner West 2036 – Community Strategic Plan review*

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# Summary

Inner West Council endorsed its first Community Strategic Plan (CSP) 'Our Inner West 2036' in June 2018 after extensive community consultation. Now three years into the 20-year plan, we consulted the community again to make sure the plan still reflects their priorities and concerns for the future of our Local Government Area.

The community and key stakeholders were asked to provide feedback on the CSP and priorities for the new Council between 20 October and 12 December 2021 (note: during Covid lockdown).

Input was provided via:

- 13 Local Democracy Group workshops
- 215 online community submissions on Your Say Inner West (more than 2,000 visits to page)
- 67 community attendees at two Strategic Directions Future Focus Forums (more than 200 views of recordings)
- 11 emails/letters from community members

The engagement program was promoted by:

- Information flyer delivered all households, translated into five community languages with hard copies were available in libraries
- Media release
- Social media
- Inner West Council news
- E-Newsletters
- Invitation to all community groups on Council's community group register

Translation and Interpretation (TIS) and Voice Relay Services were available and promoted.

## Summary – community feedback on outcomes and strategies online via YSIW

Agree that current long-term strategies (i.e. actions) are appropriate to achieve the Strategic Directions		*Responses and total comments identified within the responses	Comments covered by current CSP – no change required	**Total comments suggesting potential changes to the SD	***Other
SD1 – An ecologically sustainable Inner West	86%	144 (177)	67	64	46
SD2 – Unique, liveable, networked neighbourhoods	85%	149 (238)	48	124	66
SD3 – Creative communities and a strong economy	90%	104 (109)	28	50	31
SD4 – Creative communities and a strong economy	88%	96 (104)	29	38	37
SD5 – Progressive local leadership	87%	85 (91)	26	12	53

\*Responses in this context means feedback provided by an individual to the question about the strategic direction

\*\* Total comments suggesting potential changes to the SD have been collated across responses to the five SD questions. ie some people made a comment about SD1 in their response to SD2

\*\*\*Other: e.g. comments on de-amalgamation/stay as one IWC/feedback that Council is not doing enough to achieve the strategies/outcomes

# Background

The Community Strategic Plan (CSP) is the most important plan that sits above all Council's other plans and policies. The CSP identifies the community's main priorities and aspirations for the future, and plans strategies to achieve them. It takes into account the issues and pressures affecting the community and the level of resources that will realistically be available.

While Council is responsible for managing the planning process on behalf of the Inner West, delivery of the plan's long-term outcomes relies on strong partnerships including with state agencies, community groups and the wider community. A successful CSP is one in which the whole community feels ownership.

This Engagement Outcomes report outlines the means by which opportunities for participation were promoted, engagement methods used, analysis of who participated, and what they said.

## Promotion

The engagement was promoted through Council channels including:

- LGA wide distribution of printed flyer
- Social media post promoting the online forums
- Direct email to all Local Democracy Groups
- Direct email to Council's Community Group Register
- Eight hardcopy CSP feedback packs were posted to community members at their request
- Council website – Home Page Banner – 12 to 17 November and 18 to 24 November
- The forums were included on the 'What's on' event calendar on Council's website
- Your Say Inner West monthly e-news in October and November
- Council enews – 24 November
- Inner West Council News Nov-Dec edition



**Inner West Council**

Sponsored ·

...

Three years into our 20-year plan, we're checking in with you to make sure it still reflects your priorities and concerns for the future of the Inner West.



WED, 17 NOV

**Inner West Future Focus Forum 1**

INTERESTED



Gayle Donaldson a...

17 comments

Share



**Inner West Council**

Sponsored ·

...

Three years into our 20 year plan we're checking in with you to make sure it still reflects your priorities and concerns for the future of the Inner West.



WED, 24 NOV

**Inner West Future Focus Forum 2**

INTERESTED



Peter Dixon and 12 ot...

14 comments

Share

## Have your say Our Inner West 2036

**The Community Strategic Plan is your plan**  
Our Inner West 2036 - A community strategic plan (CSP) for the Inner West community is a long-term plan that will guide the community's vision for the future, long-term goals, strategies to get there and how to measure progress towards that vision.

The CSP is your plan and many partners working together to achieve the vision. Council, community groups, business and industry, State and Federal Government, and individuals.

How three years into the plan, does the CSP still reflect your priorities and concerns for the future of the Inner West?

The CSP has five strategic directions, developed through extensive community consultation in 2019-20.

Read our journey and report on the State of the Inner West Council 2020 which includes an assessment of the CSP over the past three years.



[you.say.innerwest.nsw.gov.au](http://you.say.innerwest.nsw.gov.au)

**Inner West Future Focus Forums**  
Join the virtual forums to hear what we've heard and what we've changed in the Inner West Future Focus Forum 1 and 2.

**Wednesday 17 November, 6:00-7:00pm**  
- Strategic direction 1: Culture, creativity and community  
- Strategic direction 2: Liveability and wellbeing

**Wednesday 24 November, 6:00-7:00pm**  
- Strategic direction 3: Economic development and jobs  
- Strategic direction 4: Environment and sustainability  
- Strategic direction 5: Culture, creativity and community

How to join: experts and have your questions answered.

**Defining your plan**  
Council is committed to its long-term vision for the Inner West and is looking for your input to help us define our new Outback Program 2020-25.

**Are we still on the right track?**  
The past three years have been a time of change and growth in our neighbourhoods, our Inner West and the wider Sydney metropolitan area. We've achieved in several areas but also faced challenges with some difficult challenges. The COVID-19 pandemic has significantly changed the way we work, connect with each other, and do business.

We want to make sure that the CSP still reflects your vision for the Inner West and how your priorities for the next four years.

- Does the Community Strategic Plan still reflect your priorities?
- Are there other key areas we should be focusing on?
- Is there anything missing?
- What do you think about the Inner West? What makes the Inner West unique?

**INNER WEST**

## Have your say Our Inner West 2036

**Feedback closes 12 December 2020**

Have your say online: [you.say.innerwest.nsw.gov.au](http://you.say.innerwest.nsw.gov.au)

Request a hard copy: [inner-west@innerwest.nsw.gov.au](mailto:inner-west@innerwest.nsw.gov.au)

Call: [02 9556 1000](tel:0295561000) or [02 9556 1000](tel:0295561000)

Mail: [inner-west@innerwest.nsw.gov.au](mailto:inner-west@innerwest.nsw.gov.au)

PO Box 10, Penrith NSW 2150

Everyone who provides feedback will receive progress updates.

**What Engagement?**

- Comments close 12 December
- Feedback survey by 12 January
- Inner Council will review CSP and develop draft Outback Program
- Revised CSP and new Outback Program publicly consulted April 2021
- Inner CSP and Outback Program commence 1 July 2021

**Community languages**

This plan will be an important part of the Inner West Future Focus Forum 1 and 2.

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# Engagement outcomes

This section reports on who we heard from and what they said, categorized by method.

- Method 1 – Local Democracy Group Workshops
- Method 2 – Online feedback form at [yoursay.innerwest.nsw.gov.au](https://yoursay.innerwest.nsw.gov.au)
- Method 3 – Future Focus Forums
- Method 3 – Emails and post

## **Method 1 – Local Democracy Group Workshops**

All 13 LDGs provided input:

- They reviewed designated outcomes/strategies relating to their area of interest/expertise
- They provided three to five priorities for the new Council

Read all responses provided in Appendix 1

## **Summary of key priorities**

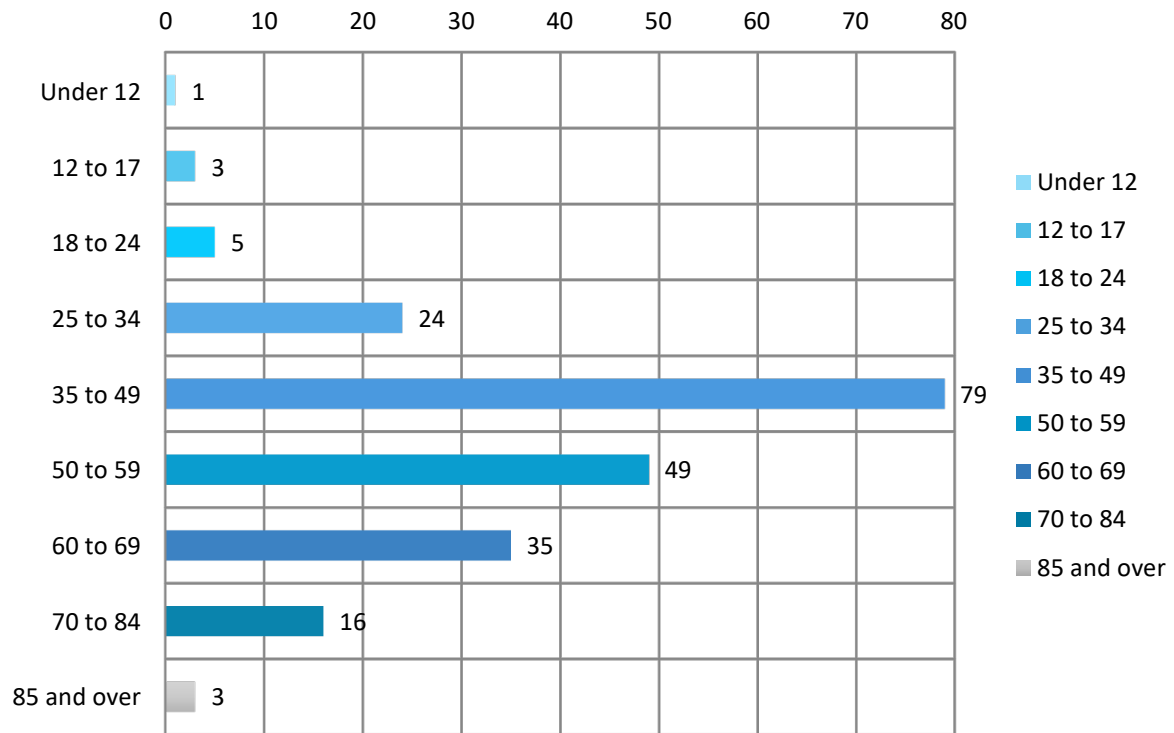
- Inclusion/access/equity across all Council infrastructure and services
- Cycling connections particularly former Ashfield area/separated cycleways/traffic calming/paid parking permits/parking management/road user hierarchy & discouraging private car use
- Climate change/zero emissions/urban forest/zero waste
- Affordable housing
- Anti-discrimination and anti-racism/domestic and family violence/refugees/community belonging/tenancy rights/disaster preparedness
- Accessible and affordable transport for seniors/improved communication of Council information to seniors/safety and security of older people in planning/older women
- (Draft) Healthy Ageing Strategy – community hub model for older people/pedestrian access mobility plan/co-design town centres
- Children and Youth wellbeing/recreation initiatives for disadvantaged communities/leadership and mentoring initiatives

**Method 2 – Online feedback form on [yoursay.innerwest.nsw.gov.au](https://yoursay.innerwest.nsw.gov.au)**

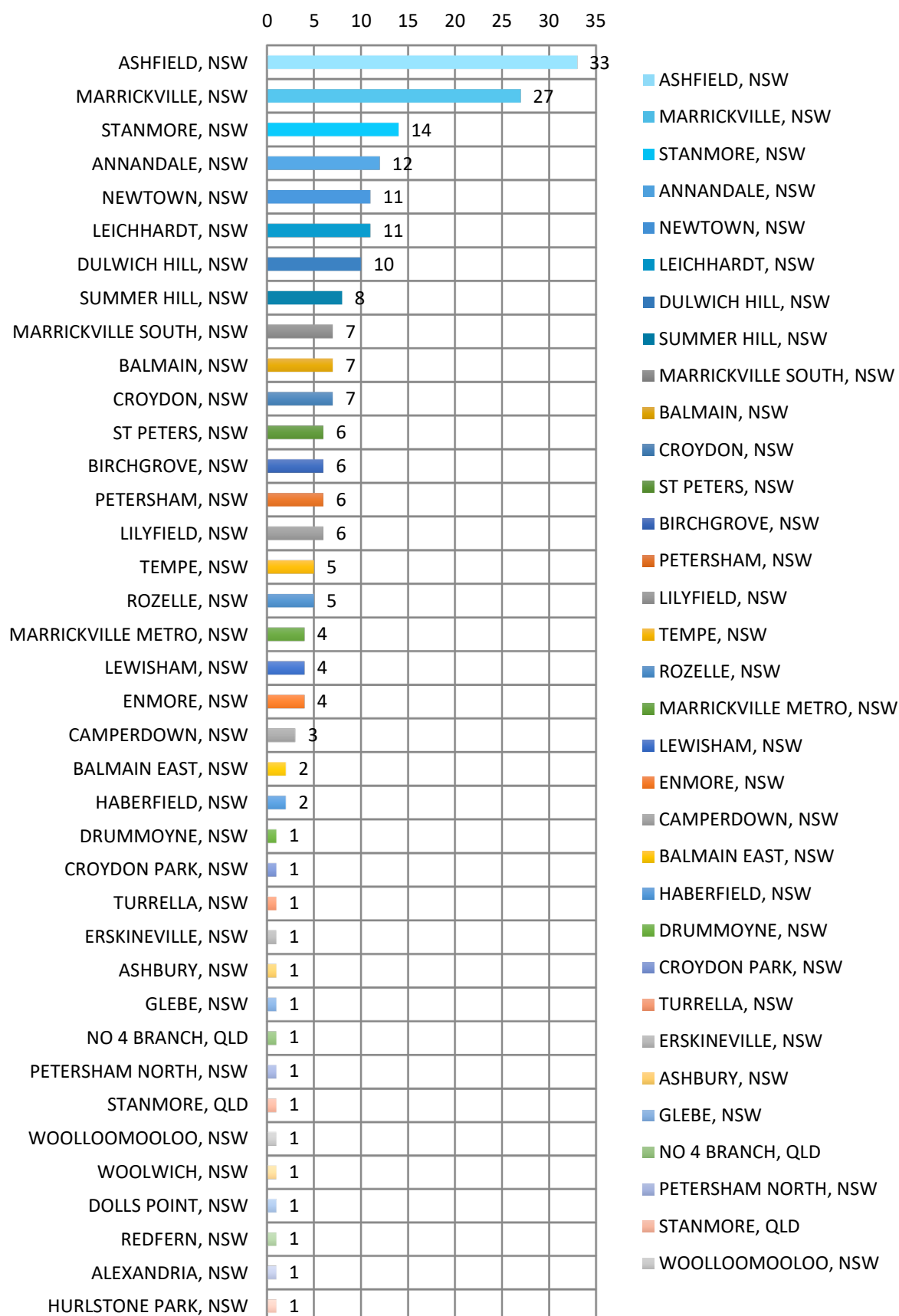
<b>Total visits</b>	Number of overall visits to project page ( some people may visit more than once)	2.2k
<b>Aware participants</b>	Number of individual visitors to project page	1900
<b>Informed participants</b>	Number of visitors who have clicked on a document/video/other information	533
<b>Engaged participants</b>	Number of feedback forms completed	215
<b>Number of times a document was downloaded</b>		162
<b>Number of participants who visited FAQ section</b>		48
<b>Number of times a translated document was downloaded</b>		1



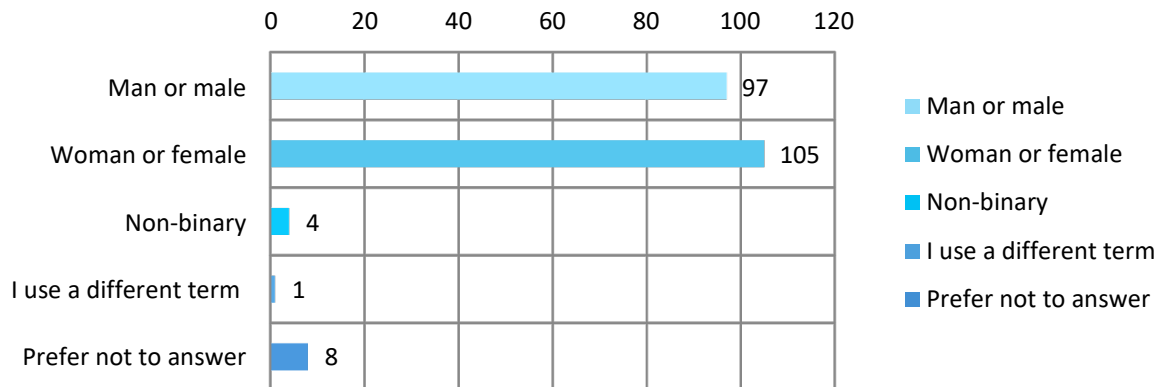
## Your age group



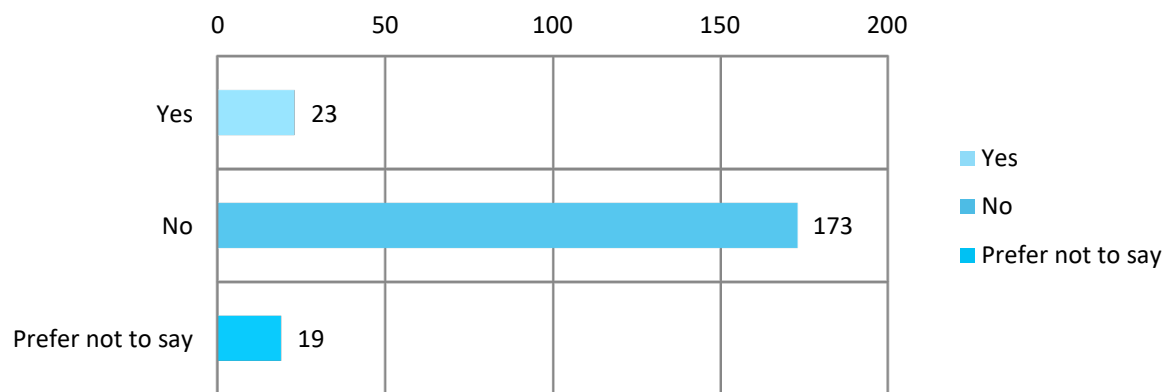
## Your suburb



## Your gender



## Do you live with a disability?



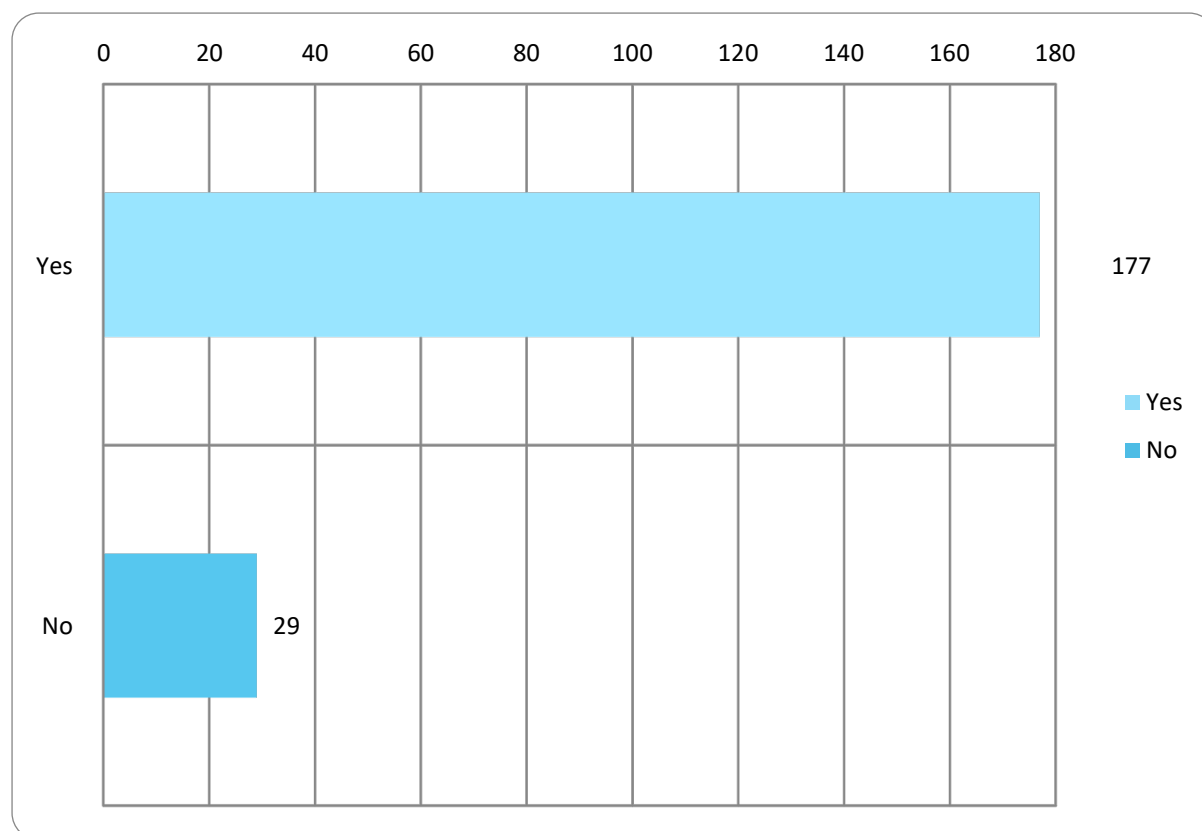
## Questions on Strategic Direction 1

### A 1. Strategic direction 1 - An ecologically sustainable Inner West

2. Where do we want to be? (outcomes)	How will we get there? (strategies)
The people and infrastructure of Inner West contribute positively to the environment and tackling climate change	<ol style="list-style-type: none"> <li>1. Provide the support needed for people to live sustainably</li> <li>2. Reduce urban heat and manage its impact</li> <li>3. Create spaces for growing food</li> <li>4. Develop planning controls to protect and support a sustainable environment</li> <li>5. Provide green infrastructure that supports increased ecosystem services</li> </ol>
Inner West has a diverse and increasing urban forest that supports connected habitats for flora and fauna	<ol style="list-style-type: none"> <li>1. Support people to protect, restore, enhance and connect with nature in Inner West</li> <li>2. Maintain and increase Inner West's tree canopy and urban forest, and enhance biodiversity corridors</li> <li>3. Protect, conserve and enhance existing natural area sites for species richness and diversity</li> </ol>
The community is water sensitive, with clean, swimmable waterways	<ol style="list-style-type: none"> <li>1. Collaborate to deliver water-sensitive plans, decisions and infrastructure</li> <li>2. Supply water from within Inner West catchments</li> </ol>
Inner West is a zero emissions community that generates and owns clean energy	<ol style="list-style-type: none"> <li>1. Support local adoption of clean renewable energy</li> <li>2. Develop a transport network that runs on clean renewable energy</li> </ol>
Inner West is a zero waste community with an active share economy	<ol style="list-style-type: none"> <li>1. Support people to avoid waste, and reuse, repair, recycle and share</li> <li>2. Provide local reuse and recycling infrastructure</li> <li>3. Divert organic material from landfill</li> <li>4. Advocate for comprehensive Extended Producer Responsibility</li> </ol>

Do you agree with these long-term strategies for the next 10-20 years to achieve an ecologically sustainable Inner West?

**Do you agree with these long- term strategies for the next 10–20 years to achieve an ecologically sustainable Inner West?** Yes 86%, No 14%



**Is there anything missing or would you like to make any changes?**

144 responses received. All redacted responses are available in Appendix 2.

SDI Total comments identified in responses and analysed	Comments covered by current CSP – no change required	Total comments suggesting potential changes to SD1	Other* e.g. comments on de-amalgamation/stay as one IWC/feedback that Council is not doing enough to achieve the strategies/outcomes
177	67	64	46

## **Main themes expressed in comments about SD1**

- Increase and expand, not just enhance existing biodiversity corridors
- Mandate renewable energy technologies as conditions in DAs
- Provide a greater emphasis on 1.1.1 (Provide the support needed for people to live sustainably)
- Provide greater focus on 1.2.2 (Maintain and increase Inner West's tree canopy and urban forest and enhance biodiversity corridors)
- Strengthen outcome 1.4 overall (Inner West is a zero emissions community that generates and owns clean energy)
- Strengthen outcome 1.4 by adding in car use reduction
- Consider moving/adding an active transport strategy to 1.4

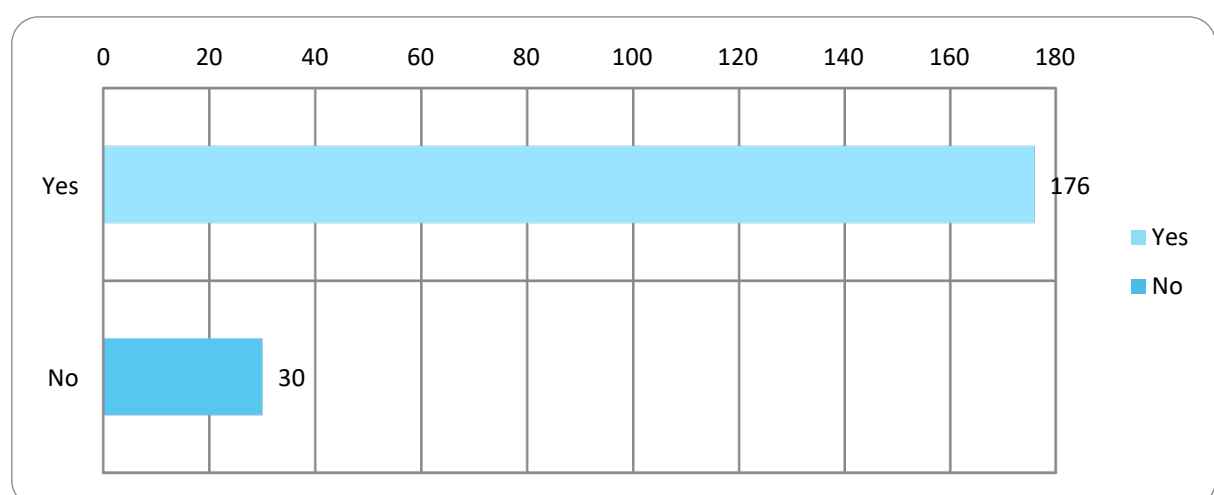
## Questions on Strategic Direction 2

### A 4. Strategic direction 2 - Unique, liveable, networked neighbourhoods

5. Where do we want to be? (outcomes)	How will we get there? (strategies)
Development is designed for sustainability and makes life better	<ol style="list-style-type: none"> <li>1. Pursue integrated planning and urban design across public and private spaces to suit community and local environment needs</li> <li>2. Identify and pursue innovative and creative solutions to complex urban planning and transport issues</li> <li>3. Improve the quality, and investigate better access and use of existing community assets</li> <li>4. Develop planning controls that protect and support a sustainable environment and contribute to a zero emissions and zero waste community</li> </ol>
The unique character and heritage of neighbourhoods is retained and enhanced	<ol style="list-style-type: none"> <li>1. Provide clear and consistent planning frameworks and processes that respect heritage and the distinct characters of urban villages</li> <li>2. Manage change with respect for place, community history and heritage</li> </ol>
Public spaces are high-quality, welcoming and enjoyable places, seamlessly connected with their surroundings	<ol style="list-style-type: none"> <li>1. Plan and deliver public spaces that fulfil and support diverse community needs and life</li> <li>2. Ensure private spaces and developments contribute positively to their surrounding public spaces</li> <li>3. Advocate for and develop planning controls that retain and protect existing public and open spaces</li> </ol>
Everyone has a roof over their head and a suitable place to call home	<ol style="list-style-type: none"> <li>1. Ensure the expansion of social, community and affordable housing, distributed across Inner West, facilitated through proactive policies</li> <li>2. Encourage diversity of housing type, tenure and price in new developments</li> <li>3. Assist people who are homeless or sleeping rough</li> </ol>

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Public transport is reliable, accessible, connected and enjoyable	<ol style="list-style-type: none"> <li>1. Advocate for improved public transport services to, through and around Inner West</li> <li>2. Advocate for, and provide, transport infrastructure that aligns to population growth</li> </ol>
People are walking, cycling and moving around Inner West with ease	<ol style="list-style-type: none"> <li>1. Deliver integrated networks and infrastructure for transport and active travel</li> <li>2. Pursue innovation in planning and providing new transport options</li> <li>3. Ensure transport infrastructure is safe, connected and well maintained</li> </ol>

Do you agree with these long- term strategies for the next 10-20 years to achieve unique, liveable and networked neighbourhoods? **Yes 85%, No 15%**





### Is there anything missing or would you like to make any changes?

149 responses received. All redacted responses are available in Appendix 2.

<b>Total comments identified in responses and analysed</b>	<b>Comments covered by current CSP – no change required</b>	<b>Total comments suggesting potential changes to SD2</b>	<b>Other* e.g. comments on de-amalgamation/stay as one IWC/feedback that Council is not doing enough to achieve the strategies/outcomes</b>
<b>238</b>	48	124	66

### Main themes expressed in comments about SD2

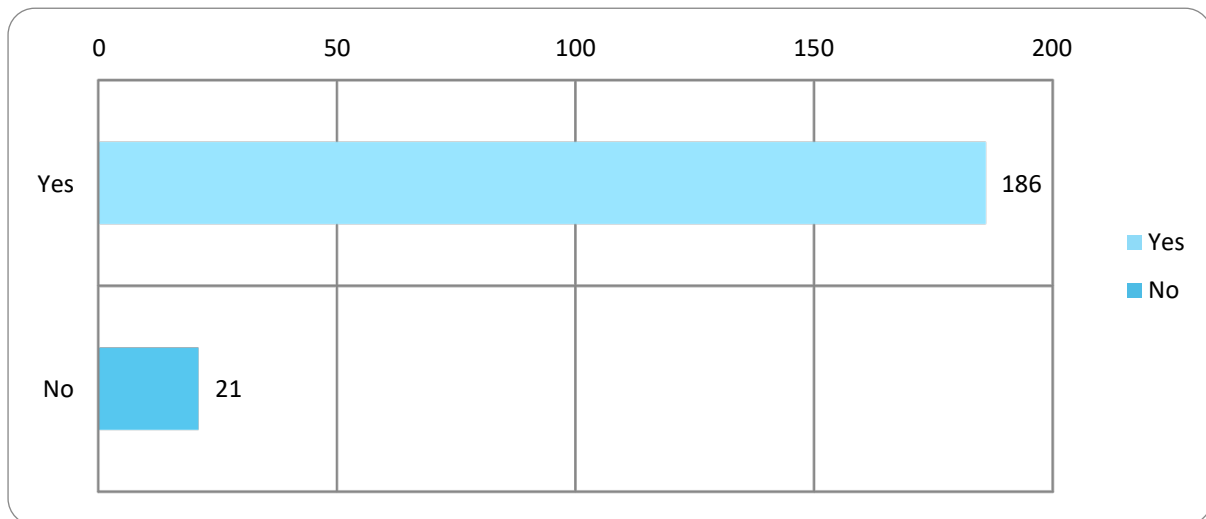
- Add 'maintain' to 2.3.1 (Plan and deliver public spaces that fulfil and support diverse community needs and life)
- Strengthen 2.6 (People are walking, cycling and moving around Inner West with ease) by reducing car parking
- Strengthen 2.6 (People are walking, cycling and moving around Inner West with ease) by increasing emphasis on cycling
- Strengthen 2.6 (People are walking, cycling and moving around Inner West with ease) by reducing vehicle speed
- Strengthen 2.6 (People are walking, cycling and moving around Inner West with ease) by reducing vehicle useage
- Strengthen the access and inclusion aspects of 2.1.3 (Improve the quality and investigate better access and use of existing community assets)
- Increase public space

## Questions on Strategic Direction 3

### A 7. Strategic direction 3 - Creative communities and a strong economy

8. Where do we want to be? (outcomes)	How will we get there? (strategies)
Creativity and culture are valued and celebrated	<ol style="list-style-type: none"> <li>1. Grow Inner West's reputation as a leading creative and cultural hub, celebrating and supporting diverse creative industries and the arts</li> <li>2. Create opportunities for all members of the community to participate in arts and cultural activities</li> </ol>
Inner West is the home of creative industries and services	<ol style="list-style-type: none"> <li>1. Position Inner West as a place of excellence for creative industries and services and support them to thrive</li> <li>2. Facilitate links to programs and services to help businesses grow, innovate and improve their competitiveness</li> <li>3. Encourage the establishment of new enterprises in Inner West</li> <li>4. Facilitate the availability of affordable spaces for creative industries and services</li> </ol>
The local economy is thriving	<ol style="list-style-type: none"> <li>1. Support business and industry to be socially and environmentally responsible</li> <li>2. Strengthen economic viability and connections beyond Inner West</li> <li>3. Promote Inner West as a great place to live, work, visit and invest in</li> </ol>
Employment is diverse and accessible	<ol style="list-style-type: none"> <li>1. Support local job creation by protecting industrial and employment lands</li> <li>2. Encourage social enterprises and businesses to grow local employment</li> </ol>
Urban hubs and main streets are distinct and enjoyable places to shop, eat, socialise and be entertained	<ol style="list-style-type: none"> <li>1. Promote unique, lively, safe and accessible urban hubs and main streets – day and night</li> <li>2. Enliven community life by delivering and supporting events, public art, cultural celebrations and entertainment</li> <li>3. Pursue a high standard of planning, urban design and development that supports urban centres</li> <li>4. Promote the diversity and quality of retail offerings and local products</li> </ol>

Do you agree with these long- term strategies for the next 10–20 years to achieve unique, liveable and networked neighbourhoods? **Yes 90%, No 10%**



**Is there anything missing or would you like to make any changes?**

104 responses received. All redacted responses are available in Appendix 2.

Total comments identified in responses and analysed	Comments covered by current CSP – no change required	Total comments suggesting potential changes to SD3	Other* e.g. comments on de-amalgamation/stay as one IWC/feedback that Council is not doing enough to achieve the strategies/outcomes
109	28	50	31

### **Main themes expressed in comments about SD3**

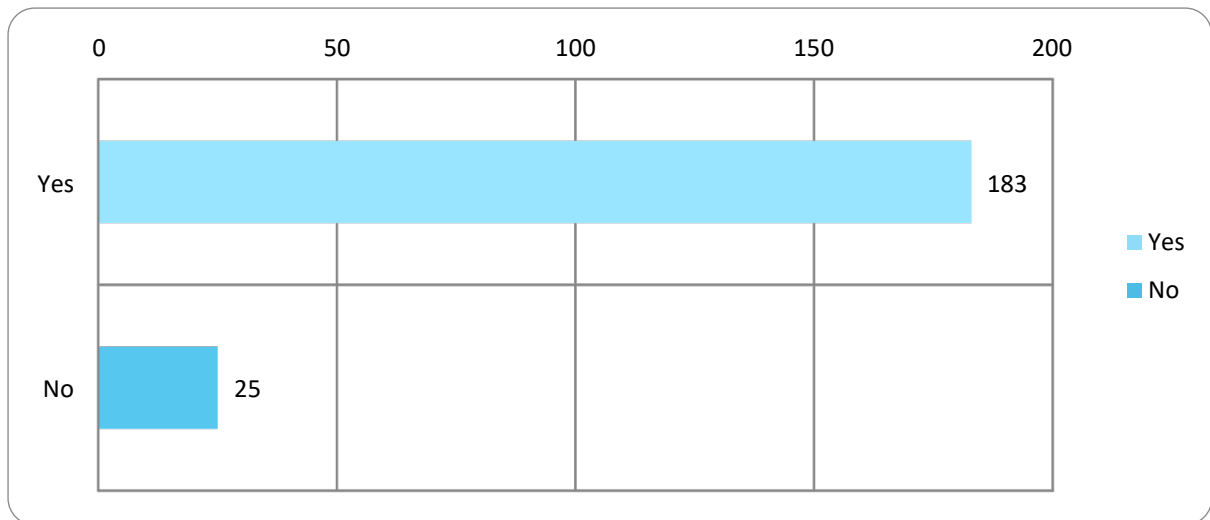
- Add 'to work and live' to 3.2.4
- Strengthen 3.2 in favour of creative industries
- Strengthen 3.22 in favour of a fair, equitable and sensible approach without red tape and lengthy decision making processes
- Strengthen opportunities for and sustainability of social enterprise.
- Add in reference to protect live music venues
- Strengthen 3.5 by taking cars out of local shopping areas and café districts and using pricing to better manage mainstreet parking
- Add in advocacy work with landlords to manage empty business premises
- Strengthen 3.3.1

## Questions on Strategic Direction 4

### A 10. Strategic direction 4 - Caring, happy, healthy communities

11. Where do we want to be? (outcomes)	How will we get there? (strategies)
Everyone feels welcome and connected to the community	<ol style="list-style-type: none"> <li>1. Foster inclusive communities where everyone can participate in community life</li> <li>2. Embrace, celebrate, respect and value difference by building awareness and appreciation of Inner West's diversity</li> <li>3. Empower and support vulnerable and disadvantaged community members to participate in community life</li> <li>4. Increase and promote awareness of the community's history and heritage</li> </ol>
The Aboriginal community is flourishing, and its culture and heritage continues to strengthen and enrich Inner West	<ol style="list-style-type: none"> <li>1. Celebrate Aboriginal and Torres Strait Islander cultures and history</li> <li>2. Promote Aboriginal and Torres Strait Islander arts and businesses</li> <li>3. Acknowledge and support the rights of the Aboriginal community to self determination</li> <li>4. Actively engage Aboriginal people in the development of programs, policies and strategies</li> </ol>
The community is healthy and people have a sense of wellbeing	<ol style="list-style-type: none"> <li>1. Provide the facilities, spaces and programs that support wellbeing and active and healthy communities</li> <li>2. Provide opportunities for people to participate in recreational activities they enjoy</li> </ol>
People have access to the services and facilities they need at all stages of life	<ol style="list-style-type: none"> <li>1. Plan and provide services and infrastructure for a changing and ageing population</li> <li>2. Ensure the community has access to a wide range of learning spaces, resources and activities</li> <li>3. Support children's education and care services to ensure a strong foundation for lifelong learning</li> </ol>

Do you agree with these long- term strategies for the next 10–20 years to achieve unique, liveable and networked neighbourhoods? **Yes 88%, No 12%**



### Is there anything missing or would you like to make any changes?

96 responses received. All redacted responses are available in Appendix 2.

Total comments identified in responses and analysed	Comments covered by current CSP – no change required	Total comments suggesting potential changes to SD4	Other* e.g. comments on de-amalgamation/stay as one IWC/feedback that Council is not doing enough to achieve the strategies/outcomes
104	29	38	37

### **Main themes expressed in comments about SD4**

- Strengthen emphasis on protecting the culture of Aboriginal communities and meeting their needs across the CSP as a whole, rather than just in 4.2
- Add specific focus on access and inclusion of people with disability within the community
- Expand 4.4 to include emphasis on young people
- Add reference to working towards reduction in domestic violence
- Add specific strategies to ensure LGBTQI+ community is protected, enriched, supported and enhanced
- Add commitment to challenging racism, prejudice and discrimination

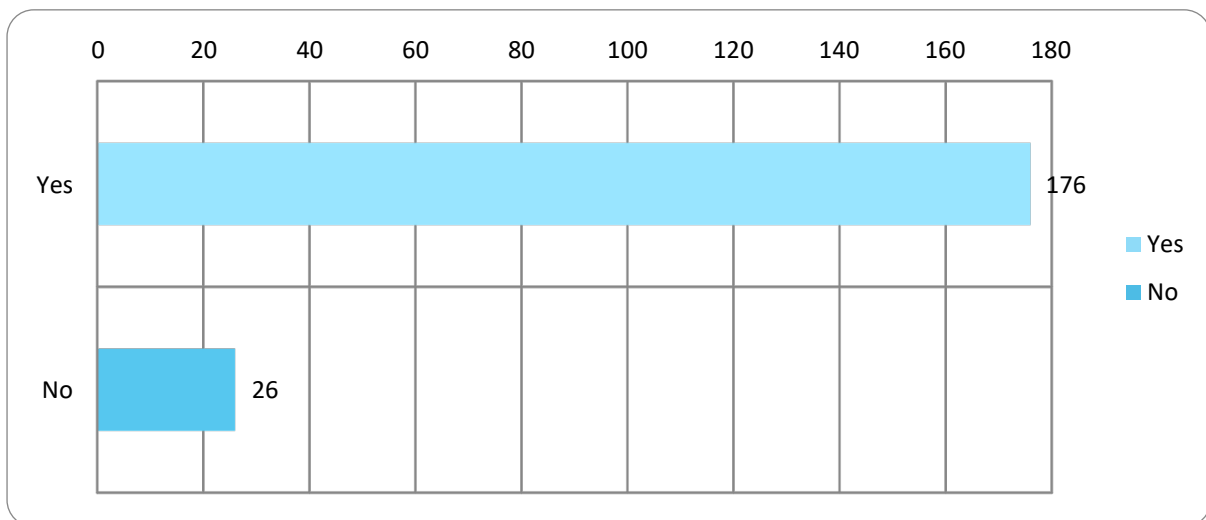
## Questions on Strategic Direction 5

### A 13. Strategic direction 5 - Progressive local leadership

14. Where do we want to be? (outcomes)	How will we get there? (strategies)
People are well informed and actively engaged in local decision making and problem solving	1. Support local democracy through transparent communication and inclusive participatory community engagement
Partnerships and collaboration are valued and recognised as vital for community leadership and making positive changes	1. Support leadership and mentoring initiatives that build and strengthen the capacity of individuals, businesses and communities 2. Support local capacity for advocacy 3. Collaborate with partners to deliver positive outcomes for the community, economy and environment
Government makes responsible decisions to manage finite resources in the best interest of current and future communities	1. Undertake visionary, integrated, long term planning and decision making, reflective of community needs and aspirations 2. Ensure responsible, sustainable, ethical and open local government 3. Deliver innovation, excellence, efficiency, effectiveness and probity in Council processes and services



Do you agree with these long- term strategies for the next 10-20 years to achieve unique, liveable and networked neighbourhoods? **Yes 87%, No 13%**



**Is there anything missing or would you like to make any changes?**

85 responses received. All redacted responses are available in Appendix 2.

Total comments identified in responses and analysed	Comments covered by current CSP – no change required	Total comments suggesting potential changes to SD5	Other* e.g. comments on de-amalgamation/stay as one IWC/feedback that Council is not doing enough to achieve the strategies/outcomes
91	26	12	53

### **Main themes expressed in comments about SD5**

- Strengthen Council's requirement to be transparent about its decision making process in 5.1
- Consider removing/ changing the word 'progressive'
- Strengthen reference to local Aboriginal leadership in this SD
- Consider adding participatory budgeting in 5.1.1

**Question about the Delivery Program – what are your top three priorities for Council to deliver between 2022 and 2026?**

- Priority 1 - 179 responses
- Priority 2 - 168 responses
- Priority 3 - 159 responses

All redacted responses are available in Appendix 2. The graphic below shows all priority responses summarized into a word cloud.



Word cloud below shows all priority responses summarized into a graphic when the words more, reduce, increase, better, inner, west, council, area are removed.





## Question about your vision for the Inner West

What do you most value about the Inner West ? What makes the Inner West unique? 169 Responses. All redacted responses are available in Appendix 2. The graphic below shows all vision responses summarized into a word cloud.



### Method 3 – Two Future Focus Forums

Council hosted two online events to which all community groups on our Community Group Register were invited to attend, provide feedback on the CSP and provide priorities for the new Council. The Strategic Direction themed sessions were widely promoted to the broad community too.

Overall 67 community attended and there were more than 200 views of the event recordings which were posted to Council's website.

### Summary of community question themes for Forum 1 on Strategic Directions 1 and 2

Total number of questions and comments: 30

THEME	QUESTION
<b>Tracking Council's environmental targets and performance</b>	<ul style="list-style-type: none"><li>• Can Council introduce indicators quantifying outcomes such as the total area of green public space, percentage tree cover, the area of habitat supporting small native birds, and biodiversity indicators? Looking for transparency in investment and corresponding outcome indicators to assess the effectiveness of Council's approach. (1)</li><li>• The Climate Council say Australia should be aiming to be net zero by 2035 to avoid dangerous climate change. Why is the Inner West aiming for 2050? (1)</li><li>• Can we please have ambitious targets for the number of executives and decision makers at Council who are using active and public transport to get to work? (1)</li><li>• Will there be targets for the proportion of children attending local schools who walk and ride bikes? (1)</li></ul>
<b>Cycle Strategy</b>	<ul style="list-style-type: none"><li>• What is Council doing to change hearts and minds beyond just having a policy? (2)</li><li>• What's being done to fast-track safe, connected bike network? (1)</li><li>• What is council's policy on parking reduction over time? Potential cycle route possibilities are often precluded by demand for parking. (1)</li><li>• What is being planned to create green links for safe, verdant walking and cycling between the GreenWay and village centres such as Dulwich Hill, Haberfield etc? (1)</li></ul>

THEME	QUESTION
<b>Recycling</b>	<ul style="list-style-type: none"> <li>• Can Council reintroduce the regular collection of large items on specific days? This will increase recovery and reuse. Prior to the changes, many people collected and reused items left on the roadside on the pre-fixed days. (1)</li> <li>• Are there plans to harness the Summer Hill Reuse Centre as a hub that is connected to other organisations in the community – e.g. skill-sharing and education with schools, partnerships with emerging biomaterials manufacturers? (1)</li> </ul>
<b>Climate change</b>	<ul style="list-style-type: none"> <li>• Council is doing a lot to reduce carbon emissions. What's planned in relation to climate resilience and reducing climate risk? (1)</li> <li>• Is climate (both mitigation and adaptation) being considered for all decisions? (1)</li> </ul>
<b>Parks and open spaces</b>	<ul style="list-style-type: none"> <li>• Is there an opportunity to create any new, large parks particularly in areas with high/medium density housing? (1)</li> </ul>
<b>CSP Targets</b>	<ul style="list-style-type: none"> <li>• Some items on previous council CSP's were not quantifiable. Will council aspirations in this CSP be quantifiable?</li> </ul>
<b>Environmental investments</b>	<ul style="list-style-type: none"> <li>• Looking for greater clarity on investments in environmental improvement and achievements (1)</li> </ul>
<b>Inner West LEP</b>	<ul style="list-style-type: none"> <li>• Will residents have input the LEP? Concerns around Sydney Water releasing sewage into Cooks River after it rains and the impact this has on native flora and fauna. Would like the IWC LEP to address this with Sydney Water rains. (1)</li> </ul>
<b>Place-based planning and engagement</b>	<ul style="list-style-type: none"> <li>• What is Council planning with respects to place-based planning and engagement? Looking for a single point of contact for updates on plans for Dulwich Hill in the areas of streetscape cleaning, land use planning, transport links, property and laneways. (1)</li> </ul>
<b>Electric Vehicles</b>	<ul style="list-style-type: none"> <li>• How will Council assist people who want to buy an electric car but don't have off street parking? (1)</li> </ul>

THEME	QUESTION
<b>Pedestrian Safety</b>	<ul style="list-style-type: none"> <li>Concern around the danger to pedestrians posed by the intersections of laneways and local streets (blind corners, traffic often not stopping or slowing). Can IWC adopt a council-wide strategy? (1)</li> </ul>
<b>Aboriginal names</b>	<ul style="list-style-type: none"> <li>What plans does Council have to use Aboriginal names for places in our LGA? (1)</li> </ul>
<b>Other</b>	<ul style="list-style-type: none"> <li>Thanks to Council staff for presentations (3)</li> <li>Will presentations be recorded? (1)</li> </ul>



## Summary of community question themes for Forum 2 on Strategic Directions 3 and 4

Total number of questions and comments: 36

THEME	QUESTION
<b>Cycle Strategy/reducing the number of cars on the roads</b>	<ul style="list-style-type: none"> <li>• What is Council doing to improve the biking infrastructure? (3)</li> <li>• Safe, separated bike lanes running along retail corridors have been shown to benefit local business much more than car parking. Why are we seeing free parking for cars instead of bike infrastructure to move more people to the shops, and give our local businesses the best chance for a covid recovery? (1)</li> <li>• Why aren't safe pop-up bike lanes and better bike parking being put in so that people can travel to high streets on bikes and leave cars at home? (1)</li> <li>• Riding a bike for transport to employment is just about the cheapest possible mode of transport but the roads are dedicated to cars. (1)</li> <li>• Electric bikes and electric trikes can be mobility devices, and help the elderly and others access our neighbourhoods and high streets. They also make transport accessible for young people who can't drive a car by themselves yet. (1)</li> <li>• There is evidence from the Netherlands and elsewhere that riding bikes for transport rather than driving private cars improves social cohesion and trust. Is this being investigated for Strategic Direction 4? Could this avenue please be explored? (1)</li> <li>• Currently only a small number of children ride to school. What will council do to develop safe cycling networks to allow kids to safely ride to schools? (1)</li> <li>• Many people in our community do not drive for economic reasons, particularly asylum</li> </ul>

THEME	QUESTION
	<p>seekers and migrants. Bicycles are cheap to purchase and operate. What will council do to improve the possibility of getting about by bicycle? (1)</p> <ul style="list-style-type: none"> <li>• General support for cyclists (1)</li> </ul>
<p><b>Business support and vibrant streetscapes</b></p>	<ul style="list-style-type: none"> <li>• Is there any way to encourage 'ongoing' activations? For instance did 'Celebrate South King' help local businesses improve their turnover on a long term basis or only for the duration of the events? (1)</li> <li>• Part of Marrickville's charm &amp; vibrancy comes from the old houses and shops and the streetscapes. Sadly, the streetscape is changing – high rise developments and long-term empty retail outlets. What will Council do to protect what is left of the historical, charming, vibrant streetscapes &amp; character, valued by so many in the Marrickville town centre? (1)</li> <li>• What plans are there to activate Dulwich Hill centre including the laneways .e.g. artworks in laneways, flexible use of the car park to allow for small events, outdoor dining etc (1)</li> <li>• Safe green connections for walking and cycling between the GreenWay and village centres (e.g. Dulwich Hill, Haberfield, Leichhardt) would be a great way to activate businesses and be a USP for Inner West. What's being done to investigate the economic and cultural opportunities of the GreenWay and as a place activation strategy? (1)</li> <li>• The number of empty shopfronts in Parramatta Road has not diminished in decades. What levers can Council pull to resuscitate this eyesore? (1)</li> <li>• What's being done to improve Dulwich Hill centre as a civic and cultural hub, plus affordable housing? Council has a significant property footprint at Seaview St that could</li> </ul>

THEME	QUESTION
	offer a lot more than it does at the moment. (1)
<b>Accessibility</b>	<ul style="list-style-type: none"> <li>• Are any of the presenters willing to take the time to try traveling around the Inner West in/with a wheelchair? (1)</li> <li>• Why aren't we doing footpath dining audits to force shops to obey the rules rather than hijacking the footpaths to the exclusion of pedestrians and forcing the frail, aged and poorly sighted to have to negotiate a veritable minefield of tables, chairs diners and waitstaff? (1)</li> </ul>
<b>Outdoor dining</b>	<ul style="list-style-type: none"> <li>• Glad to see the Outdoor Dining and Performance initiative by IWC – so needed and will make the public space/street so vibrant (1)</li> <li>• I love outdoor dining! why not make it permanent? or will that be considered in the future? (1)</li> </ul>
<b>Family entertainment</b>	<ul style="list-style-type: none"> <li>• It's great to have dining and night activities for adults. What are we planning that will boost business activities for families and kids. Like street festivals, closed streets for walking and biking, 30km zones etc? (1)</li> </ul>
<b>Aboriginal names</b>	<ul style="list-style-type: none"> <li>• Will Council be using an Aboriginal name e.g. Goolay'yari for the river known as Cooks River? (1)</li> <li>• I believe the council should keep the name of Cooks River (1)</li> </ul>
<b>Ageing strategy</b>	<ul style="list-style-type: none"> <li>• Can you please clarify the growth in old people? 25% is less than a third of our population (1)</li> </ul>
<b>Climate change</b>	<ul style="list-style-type: none"> <li>• The impacts of climate change look like they will threaten social cohesion and resilience. How is this being considered in the upcoming CSP? (1)</li> </ul>

THEME	QUESTION
<b>Companion Animals</b>	<ul style="list-style-type: none"> <li>What is the council's thinking around dogs in outdoor dining, on public transport and more off-leash dog parks that cater for big and small dogs? (1)</li> </ul>
<b>Footpaths/maintenance</b>	<ul style="list-style-type: none"> <li>Many older people walk to services and shops or transport. The footpaths in Marrickville are in a terrible state with multiple trip hazards. Will Council please do an audit of footpaths to make them safer? A lot of money is being spent on improving safer bike paths, but they need to look at the footpath safety as a priority. (1)</li> </ul>
<b>Support for the Arts</b>	<ul style="list-style-type: none"> <li>At its last meeting the Arts and Culture Advisory Committee recommended that as well as the economic contribution being made by creative industries, the role of the arts to social wellbeing, cohesion, sense of identity and the experience of public space needs to be understood and better integrated into the IW Community Strategic Plan. Can this be facilitated as a conversation across the relevant areas of Council? (1)</li> <li>Living Arts delivers many family-friendly programs through EDGE Inner West and Perfect Match are all about connecting neighbourhoods through arts and culture projects and programs (1 – Council Officer comment as attendee)</li> <li>Living Arts also employs diverse creatives working with community groups and to host Creative Trails and Tours and pop-up projects (1 – Council Officer comment as attendee)</li> </ul>
<b>Cross-council coordination</b>	<ul style="list-style-type: none"> <li>What plans are there for place management to assist Council in providing a joined-up service to the community across multiple teams and departments? (1)</li> </ul>

THEME	QUESTION
<b>Light Rail/public transport</b>	<ul style="list-style-type: none"> <li>The loss of the light rail plus the closure of the train line during metro construction will have a huge impact. What can council contribute? (1)</li> </ul>
<b>Outdoor space</b>	<ul style="list-style-type: none"> <li>Wild spaces? For mental health? (1)</li> </ul>
<b>Other</b>	<ul style="list-style-type: none"> <li>Thank you and praise for presenters (4)</li> <li>Request for Council Officer's contact details (1)</li> </ul>

#### **Method 4 – Responses via email and post**

We received 11 detailed emails/letters from community members.  
View the redacted full submissions in Appendix 3.

Response overview/summary:

- Call to strengthen Council’s commitment to cycling throughout CSP (2 separate submissions)
- Call to strengthen emphasis on communication about open space and recreation facilities
- Call to strengthen Council’s commitment to active transport especially along Iron Cove Creek
- Call to prioritise strong and equitable community emissions reduction and efforts to increase the resilience of our infrastructure
- Call to improve the definition of objectives and indicators and focus on Strategic direction 1 : An ecologically sustainable Inner West
- Call to strengthen indicators and clarification on how adopted strategies are aligned with CSP
- Question why CSP engagement was held pre-amalgamation poll
- Detailed feedback on accountabilities, measurements and outcomes across the CSP
- Call to strengthen Council’s response to graffiti
- Call to strengthen Council’s commitment to trees