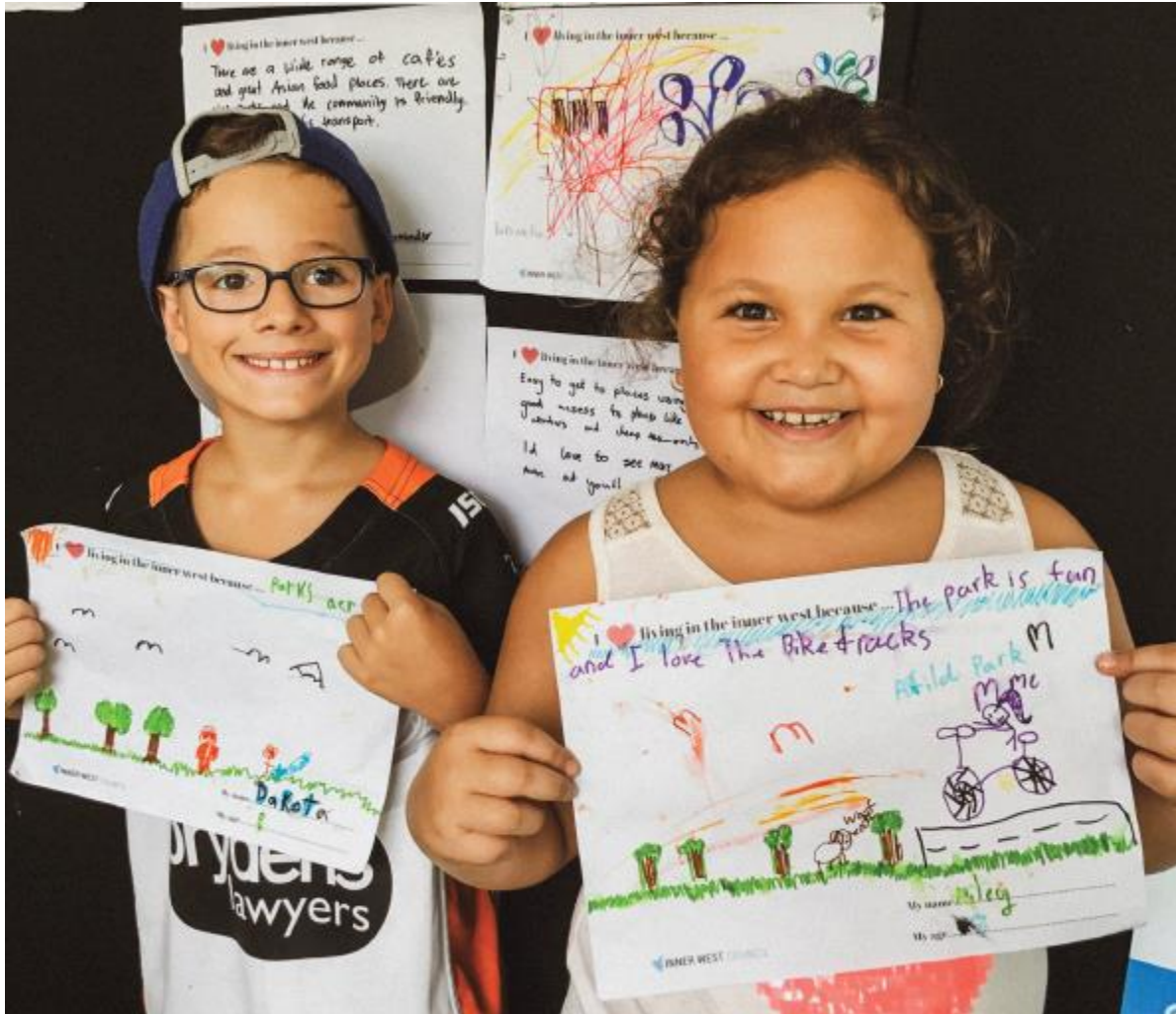


INNER WEST



Engagement outcomes report Revised Community Engagement Framework 2021

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Summary

The adopted Community Engagement Framework guides how Council informs and seeks input on decisions about planning, infrastructure and services in the Inner West. The purpose of the proposed revision is to increase community participation in planning matters, by including a new section clarifying how we'll notify about:

- planning proposals for local environmental plans (LEPs) that have received a Gateway determination from the Department of Planning, Industry & Environment (DPIE) to proceed
- draft development control plans (DCPs).

The proposed revision also contains 10 minor housekeeping amendments.

The draft was on public exhibition from 23 March 2021 to 4 May 2021 - during which time 176 people viewed the project online at Your Say Inner West, 45 people looked at multiple pages, 39 people viewed the existing Engagement Framework, 12 people downloaded the full amendment document and six people filled in the feedback form.

All six respondents answered 'not sure/neutral' to the question 'Do you support the revised Community Engagement Framework 2021?' None of the comments were about the Framework or the amendments. Three people requested Council work with the external service [Planningalerts.org.au](https://planningalerts.org.au), one person requested notification of all Development Applications via email to residents and ratepayers, one comment was about dogs off leash in Callan Park and one respondent did not comment.

Background

The Framework was first adopted in 2017 and updated in 2019 to meet new legislative obligations under the reformed *Environmental Planning and Assessment Act 1979* (EP7A Act). The 2019 updated Framework harmonised the notification process for development applications as part of a new chapter 'Community participation in Planning and Assessment'. This update now clarifies the notification process for planning proposals and development control plans. The new section details the notification period, who is notified and how we notify.

Engagement Methods

The community was invited to provide feedback via:

- Email
- Phone (including via the National Relay Service for Translating and Interpreting Service)
- By mail
- Your Say Inner West through an online a feedback form

Translating and Interpreting Service information was provided in five community languages. The community was also notified that they could obtain a hardcopy of the framework and the proposed revisions by contacting a named officer.

Promotion

The engagement was promoted via

- Council website www.innerwest.nsw.gov.au/about/news/news-and-announcements
- Your Say Inner West E-news, April Edition
- Online at Your Say Inner West yoursay.innerwest.nsw.gov.au

[Home](#) > [Revised Community Engagement Framework 2021](#)

Revised Community Engagement Framework 2021

Community engagement is the process by which the community participates in and influences Council's decision-making. Our [Community Engagement Framework](#) outlines how we'll involve you and seek your input on decisions about planning, infrastructure and services in the future.



Proposed new section about planning notifications

To increase community participation in planning matters, we've made the process easier to understand by including a new section in the Framework on how we'll notify you about:

- planning proposals for local environmental plans (LEPs) that have received a Gateway determination from the Department of Planning, Industry & Environment (DPIE) to proceed
- both development control plans (DCPs).

What is in the new section?

When is the notification period?

The Environmental Planning and Assessment Act 1979 specifies that planning proposals and draft DCPs must be publicly exhibited for 28 days (unless a gateway determination states otherwise).

Who is notified?

Unless a gateway determination states otherwise, the extent of notification will be determined based on a series of considerations including the scale, complexity, nature and potential impact of the planning proposal or instrument for all the following categories of amendment:

- **Minor amendment**
 - a) Adding or removing a heritage item, adding or removing a use that does not require complex assessment in the Local Environmental Plan (LEP)
 - b) Adding or removing any site specific controls in the Development Control Plan (DCP)
- **Major amendment**
 - a) FSR and height amendments in the LEP
 - b) Major changes to controls such as car parking or built form in the DCP
- **Complex amendment**
 - a) Change of zoning in matters that involve significant consideration of economic, environmental and transport issues in the LEP
 - b) Significant change to controls that involve significant consideration of economic, social, environmental or transport issues in the DCP
- **Provisional amendment**

Subject to a complex amendment but where the proposal relates to multiple uses.

Where Council is of the opinion that projects in an adjoining local government area may be affected by a planning proposal or draft DCP, a notification letter will be sent to the relevant council.

How we notify?

A notification letter or email will contain the following:

- Address of the site, where applicable
- Description of the proposed amendment
- Details of the consultation period
- How to view the planning proposal
- Details on how to make a submission

In addition to further notification, all amendments will be notified on Council's website. For amendments that do not site specific, and involve changes that apply to many properties, Council may not send letters. Council has the discretion to alter any of the above where the nature of the proposal, its location or history warrants it.

[Download the draft amendments PDF](#) which includes an additional 11 minor housekeeping changes to update and simplify the Framework.

Have your say

Tell us when you think of the revised 2021 Community Engagement Framework:

- Online by completing [our feedback form](#)
- Contact us [via phone or email](#)
- If you'd like to submit a feedback on the Framework and the proposed revision, [contact us](#)
- Call us via TREC, telephone on the National Relay Service Monday to Friday 9am to 5pm and providing our phone number 02 9362 5251
 - For a free interpreter call 131 455
 - For voice relay call 1300 555 727
 - TTY call 1302 77
 - SMS relay call 020 677 767
- By mail, addressed to Inner West Council, PO Box 14, Penrith 2050, attention to Anna Coudland

Feedback closed on 4 May 2021

Key dates

Feedback online
23 March 2021

Feedback closed
04 May 2021

Tell us what you think call 131 455

Chinese Simplified
我们很乐意听取您的意见，以便我们能够更好地为您服务。如果您有任何疑问，请致电 131 455，或拨打 1300 555 727 或 1302 5251 联系我们。

Traditional Chinese
我們很樂意聽取您的意見，以便我們能更好地為您服務。如果您有任何疑問，請致電 131 455，或撥打 1300 555 727 或 1302 5251 與我們聯絡。

Greek
Μεγάλη ευχαρίστηση για να σας ενημερώσουμε για τις προτάσεις που θα υποβάλουμε στην Εγκρίση εκτέλεσης του ΕΠΕΚ. Εάν έχετε οποιεσδήποτε ερωτήσεις, μπορείτε να επικοινωνήσετε με την Inner West Council στο 02 9362 5251.

Italian
Per favore la nostra lingua. Per favore, contattateci per un'eventuale discussione di natura 131 455. Chiedeteci di chiarire il Comune di Inner West al numero 02 9362 5251.

Vietnamese
Chúng tôi rất sẵn lòng lắng nghe ý kiến của bạn để chúng tôi có thể phục vụ bạn tốt hơn. Nếu bạn có bất kỳ thắc mắc nào, vui lòng gọi cho 131 455. Bạn cũng có thể gọi 1300 555 727 hoặc 1302 5251 để được hỗ trợ.

Document library

- [EngagementFramework draft amendments.pdf](#) (130 KB)
- [CommunityEngagementFramework.pdf](#) (130 KB)

Project stages

- ☒ **Open for comment**
Feedback welcome
- ☐ **Under Review**
Input is reviewed and contained into an engagement outcome report which is posted on this page.
- ☐ **Council decision**
Council makes a decision on adopting the amended Framework.

Contact person

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Inner West Council
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Email: anna.coudland@innerwest.nsw.gov.au

Monthly e-news

Do you want to know more opportunities to have your say? Do you want to stay up to date with local and Council-wide projects that impact you and the community?

[Subscribe today](#)

Your Say

Monthly update

Thursday 1 April 2021

Revised Community Engagement Framework - closing 4 May 2021



Other projects open for comment

Choose your adventure at Darrell Jackson Gardens
Closing 2 May



Henson Park draft Plan of Management and Master Plan
Closing 3 May



Pratten Park draft Plan of Management and Master Plan
Closing 10 May



Proposed Car Share Policy
Closing 28 April



Engagement outcomes

All responses came via Your Say Inner West.

- 176 people viewed the project online at www.yoursay.innerwest.nsw.gov.au.
The proposed new section was clearly summarized in the main content of the project page
- 45 people looked at multiple pages
- 39 people viewed the existing Engagement Framework
- 12 people downloaded the full amendment document
- Six people filled in the feedback form

Question 1. Do you support the revised Community Engagement Framework 2021?

There were six responses, all of which were 'not sure/neutral'. Five respondents added a comment, but none of the comments concerned the revised Framework or the draft amendments.

Three comments referred to the external service Planningalerts.org.au, one comment requested Council emails all Development Application to residents and ratepayer and one comment was about dogs off leash in Callan Park.

Verbatim comments

1. I've recently been made aware that Planningalerts.org.au no longer works for Inner West council. This is a tremendously valuable service, which a lot of residents depend on to hear about what's happening near where we live. I'm sure there are many people who aren't aware that your systems have changed in a way that's stopped this service from working in our LGA. If you're serious about community engagement, I'd ask that you please either reverse the changes you've made, or work with planningalerts.org.au to get this working again.
2. Council's website is not user friendly. To locate this particular issue I relied on a ward councillor's knowledge of its existence. It did not appear in the HYS---so how widely this will have been shared will be interesting. Planning Alerts is a nation wide system that is utilized by council's and according to them IWC is one of only 2 in NSW that aren't "linked". Not all residents have computers or access to them--or are savvy enough to know how to access info. In addition, it is very time consuming to trawl thru IWC web site to find such info.
3. Please ensure the planning notification system is set up with Planning Alerts. The planning alerts system allows residents to stay informed about areas that concern them rather than having to wade through all the planning applications. It's unfair to put the burden on residents to find what I relevant to them. If we want to take a human centred approach we need to swap it around and make the systems work for the residents.

4. Advertise all das by RMAIL TO RESIDENTS AND RSTEPAYERS. IF WE CAN GET MISSIVES FORM THE MAYOR THE COUNCIL CAN DO IT.
5. Keep Callan Park off leash for dogs except near or on playing fields and the main cycle way pedestrian route around the bat including Callan Park. Keep open for dogs to swim around the Bay on CP side!

Officer comments in response to public exhibition

Planning Alerts

In the last two years Council implemented a new system for lodging applications:

- One Council – Property and Rating System (harmonising the former 3 legacy Council's systems)
- NSW ePlanning Portal (mandated by the Department of Planning, Industry and Environment - DPIE)

Together, Council's new system and the NSW ePlanning Portal are a user-friendly cloud-based solution which allows the customer to lodge, view and progress applications at key milestones in the assessment process.

Our Development Assessment and ICT teams have been liaising with Planning Alerts, Tech One (creator of Council's One Council system) and DPIE to investigate a potential solution for Planning Alerts. The investigations have identified that in order for Planning Alerts to retrieve application data, it would require a highly complex software solution This is beyond the current financial resources of the service or Council's internal expertise. Therefore in consultation with Planning Alerts, DPIE and Tech One, Council has decided not to pursue the matter.

We are under no legal obligation to provide the service as the new system provides improved customer service to lodge/track applications, however we are encouraging Planning Alerts to progress discussions with DPIE on service integration with the NSW ePlanning Portal as this would benefit all the councils in NSW.

Emails notifying about all DAs to residents and ratepayers

Council currently exhibits Development Applications and associated applications in accordance with the Environmental Planning and Assessment Regulations adopted within Council's Engagement Framework in 2019. In accordance with the legislative requirements Council advertises a list of all recently lodged applications on public exhibition on Council's website. This list is updated on a weekly basis and can be easily accessed by the entire community.